### Amendment Bylaw, 1993, No. 6300

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THE CORPORATION OF THE CITY OF NORTH VANCOUVER

Bylaw No. 5819

A Bylaw to control Noise within the Municipality

WHEREAS Section 932(c) of the Municipal Act empowers the Council by bylaw to regulate or prohibit the making or causing of noises or sounds in or on a highway or elsewhere in the Municipality which disturb, or tend to disturb, the quiet, peace, rest, enjoyment, comfort, or convenience of the neighbourhood, or of persons in the vicinity, or which in the opinion of the Council, are objectionable or liable to disturb the quiet, peace, rest, enjoyment, comfort, or convenience of individuals or the public, and to make different regulations or prohibitions for different areas of the Municipality;

AND WHEREAS Section 932(d) of the Municipal Act empowers the Council by bylaw to prevent or prohibit persons from shouting, using megaphones and making other noise in or at or on streets, wharves, docks, piers, steamboat landings, railway stations or other public places;

AND WHEREAS Section 120 of the Motor Vehicle Act grants to the Corporation certain powers to regulate traffic, as traffic is in that Act defined, and grants to the Corporation certain powers to delegate to an officer or employee of the Corporation, the authority to exercise said powers to regulate traffic;

AND WHEREAS Regulation 7A.01 of the regulations to the Motor Vehicle Act prohibit a person from causing noise by operating a motor vehicle in any of the ways set out in the said regulations:

NOW THEREFORE the Council of The Corporation of The City of North Vancouver, in open meeting assembled, enacts as follows:

PART 1 - TITLE

101 This Bylaw shall be known and cited for all purposes as “Noise Control Bylaw, 1987, No. 5819”.
PART 2 – DEFINITIONS

201 In this Bylaw unless the context otherwise requires:

201.1 in the absence of specific provisions herein to the contrary, words used in this Bylaw shall have the meaning, if any, given to them by definition in the Municipal Act, R.S.B.C. 1979 c. 290 and amendments thereto or, if not defined therein, the meaning, if any, given to them by definition in the Motor Vehicle Act R.S.B.C. 1979 c.288 and amendments thereto;

201.2 wherever in this bylaw the masculine or singular term is used it shall be understood that the reference shall include the feminine and the plural where the context so requires;

201.3 where any word or abbreviated word or abbreviated term or abbreviated name that is not defined in this bylaw, or where any technical standard that is not set out in this bylaw, is used in this bylaw, such word, abbreviated word, abbreviated term, abbreviated name, or technical standard shall be interpreted by reference to the definitions and technical standards last published by the Canadian Standards Association (C.S.A.), or American National Standards Institute (A.N.S.I.), or the International Organization for Standardization (I.S.O.), or the International Electro-Technical Commission (I.E.C.), or the Society of Automotive Engineers (S.A.E.), or the Machinery and Equipment Manufacturers Association of Canada (M.E.M.A.C.), as the case may require.

201.4 “acoustic calibrator” is an electro-mechanical or mechanical device used for the calibration of sound level meters which meet the specifications for such devices which specifications are set out or described in this section;

201.5 “A-weighting” is the frequency weighting characteristic as specified in I.E.C. 123 or I.E.C. 179, which approximates the relative sensitivity of the human ear to different frequencies (pitches) of sound;

201.6 “A-weighted sound pressure level” is the sound pressure level modified by application of the A-weighting characteristic and is measured in A-weighted decibel, sometimes denoted “db(A)”;

201.7 “activity area” includes any area of the municipality not designated as either a mixed area or as a quiet area, except any residential uses located in conjunction with commercial or industrial uses located on the same premises are deemed to be in a quiet area for the purposes of determining acceptable sound levels from non-commercial and non-industrial uses.

201.8 “ambient sound level” means the general background sound level at or in the immediate vicinity of a point of reception determined within a reasonable time before or after the time a noise is alleged to have been received at such point of reception;
201.9  “Bylaw Officer” has the same meaning as the “City of North Vancouver Bylaw Enforcement Bylaw, 2005, No. 7675”, Section 15.

201.10  “C-weighting” is the frequency weighting setting of an approved sound meter which approximates the inverse of the 100 phon equal loudness contour. The ear may respond closer to the C-weighting curve at high sound levels.

201.11  “City” means The Corporation of the City of North Vancouver;

201.12  “commercial” means the use involving the sale or exchange of goods, materials and things, including the extension of services to persons, includes, but is not confined to financial and recreational services;

201.13  “construction” is an activity which includes erection, alteration, repair, relocation, dismantling, demolition, structural maintenance, painting, moving, land clearing, earth moving, grading, excavating, the laying of pipe and conduit (whether above or below ground level), street and highway building, concreting, equipment, installation and alteration, and the structural installation of construction components and materials in any form, or for any purpose, and includes any work being done in connection therewith;

201.14  “construction equipment” means any equipment or device designed and intended for use in construction, or material handling, including, but not limited to, air compressors, pile drivers, pneumatic or hydraulic tools, bulldozers, tractors, excavators, trenchers, cranes, derricks, loaders, scrapers, pavers, generators, off-highway haulers or trucks, ditchers, compactors and rollers, pumps, concrete mixers, graders, or other material handling equipment;

201.15  “continuous sound” means any sound occurring for a duration of more than three minutes, or occurring continually, sporadically or erratically, but totalling more than three minutes in any fifteen minute period of time;

201.16  “Council” means the City Council of the City;

201.17  “decibel” means the ratio between levels of sound pressure expressed at 20 times the common logarithm of the ratio of sound pressure to a reference quantity of 2 x 10^-5 Pascals;

201.18  “daytime” means from 0700 hours to 2000 hours of the same day;

201.19  “emergency vehicle” shall have the meaning given to the interpretation section of the Motor Vehicle Act;

201.20  “highway” shall have the meaning given to it by the Motor Vehicle Act, and also includes boulevards and sidewalks;

201.21  “holiday” shall have the meaning given to it by the Interpretation Act of B.C.;
201.22 "industrial" means a use providing for the processing, fabricating, assembling, storing, transporting, distributing, wholesaling, testing, servicing, repairing, wrecking, or salvaging of goods, materials, or things, includes the operation of truck terminals, docks, railways, passenger depots, and bulk loading and storage facilities;

201.23 "mixed area" includes any area of the municipality where the absence of noise is of particular importance to persons in that area at any time, and includes any area within the municipality shown on Schedule “A” attached hereto. Any residential uses located in a mixed area are deemed to be in a quiet area for the purpose of determining acceptable sound levels from non-commercial and non-industrial uses;

201.24 "municipality" means the geographic area over which the City is the Municipal Government;

201.25 "nighttime" means from 2000 hours of any day to 0700 hours of the following day;

201.26 "noise" includes:

1. any sound, continuous sound or non-continuous sound which disturbs or tends to disturb the peace, quiet, rest, enjoyment, comfort or convenience of the neighbourhood in which such sound is received, or, of any reasonable person in the vicinity of the source of such sound who receives such sound; or,

2. any sound, continuous sound or non-continuous sound, which exceeds a sound level permitted by this bylaw at the point of reception of such sound.

3. any sound, continuous sound or non-continuous sound listed in Schedule “B” attached hereto;

201.27 "Noise Control Officer" is the person appointed by resolution of Council, and may be the Medical Health Officer of the municipality, the Vancouver Coastal Health Authority and includes the Chief Public Health Inspector and any Public Health Inspectors, properly delegated to act for him or on his behalf; and/or the Bylaw Enforcement Officer; and/or any Peace Officer; and/or any employee of the municipality properly delegated by Council;

201.28 "person" includes a Corporation, Partnership, or Party and the personal or other legal representatives or a person to whom the context can apply according to law;
201.29 “point of reception” means:

1. for residential uses any place on individual residential premises where sound originating from any source, other than a source of the same individual residential premises, is received; or,

2. for non-residential uses any place on premises where sound originating from any source, other than a source on the entirety of the same non-residential use premises, is received; or,

3. any place on a highway where sound is received;

4. for the purposes of Section 307(a) means any place in the municipality more than 15 metres from a source of sound where sound is received;

5. for the purposes of Section 308 means any place in the municipality more than 6 metres from a vehicle where sound from such vehicle is received;

201.30 “Power Gardening or Building Maintenance Equipment” means electric or gasoline powered equipment used for landscaping or building maintenance including but no limited to lawn mowers, yard trimming devices, power washers, mechanical painters or sprayers, leaf blowers, tree or stump grinders, and compressors.


201.32 “quiet area” includes any area of the municipality where the absence of noise is of particular importance to persons in that area at any time, and includes any area within the municipality shown on Schedule “A” attached hereto;

201.33 “slow response” is a dynamic characteristic setting of a sound level meter, which setting meets the specifications listed in A.N.S.I. Type 11 or I.E.C. 123;

201.34 “sound” is an oscillation in pressure, stress, particle displacement or particle velocity, in a medium with internal forces (i.e. elastic, viscous), or the super-position or such propagated oscillations, which oscillations are capable of causing an auditory sensation;
201.35 "sound level" means:

1. the average of the medians of 5 or more sets of lower and upper measurements of a series of A-weighted sound pressure levels read or recorded at a point of reception on the slow response of a sound level meter;

2. for the purposes of Section 308 means the maximum measurement of an A-weighted sound pressure level read and recorded at a point of reception on the slow response setting of a sound level meter;

3. for the purposes of Section 317 means the average of the medians of 5 or more sets of lower and upper measurements of a series of a C-weighted sound pressure level read and recorded at a point of reception on the slow response setting of a sound level meter;

4. where an integrating sound level meter is used, suitable technical and mathematical means shall be used to determine the source sound pressure level. A-weighted or C-weighted sound pressure levels must be recorded at a point of reception using the equivalent to slow response setting.

201.36 "sound level meter" is a device listed in A.N.S.I. Type 11 or I.E.C. 123, that is calibrated for the measurement of sound and includes Bruel and Kjaer’s Precision Sound Level Meter Type 2215;

201.37 "vehicle" shall have the meaning given in the interpretation section of the Motor Vehicle Act.
PART 3 – REGULATIONS

301 Objectionable Sounds

The Council deems that the sounds listed on Schedule “B” attached hereto, are objectionable or are liable to disturb the quiet, peace, rest, enjoyment, comfort or convenience of individuals, or the public at a point of reception in the municipality, notwithstanding that such sound may not constitute a breach of any other provision of this bylaw.

302 Noise Prohibited

302.1 A person shall not make, nor cause to be made, nor permit to be made by:

1. any other person, or by any animal, or by any bird or fowl, if any of the same are in the control of such first-mentioned person;

2. any vehicle, conveyance, vessel, machinery, equipment or device, if any of the same are in the control of such first-mentioned person;

3. an activity, if any of the same are in the control of such first-mentioned person;

a sound, which when received at a point of reception in the municipality, shall constitute a noise as defined or determined pursuant to the provisions of the bylaw;

302.2 Neither the owner or any occupier of real property shall bring on to, or keep, or use, or cause, or permit to be brought on to, to be kept, or to be used, on such real property:

1. any vehicle, conveyance, machinery, equipment or device;

2. any animal, or bird, or fowl;

which is the source of a sound, which when received at a point of reception in the municipality, shall constitute a noise.

302.3 Neither the owner, occupier, company, contractor nor worker shall make, nor cause to be made, nor permit to be made, objectionable or disturbing sounds pursuant to Section 301 and Section 8, of Schedule “B”.

303 Quiet Area Sound Level

A person may make, cause or permit to be made, a continuous sound with a sound level during the daytime of 55 decibels or less, and during the nighttime of 45 decibels or less when received at a point of reception within a quiet area.
304 **Mixed Area Sound Level**

A person may make, cause, or permit to be made, a continuous sound with a sound level during the daytime of 55 decibels or less, and during the nighttime of 50 decibels or less when received at a point of reception within a mixed area.

305 **Activity Area Sound Level**

A person may make, cause, or permit to be made, a continuous sound with a sound level during the daytime of 60 decibels or less, and during the nighttime of 55 decibels or less when received at a point of reception within an activity area.

306 **Non-Continuous Sound Levels**

A person may make, cause, or permit to be made, a non-continuous sound with a sound level during the daytime of 80 decibels or less, and during the nighttime of 75 decibels or less when received at a point of reception in the municipality.

307 **Construction and Power Gardening Equipment Sound**

Notwithstanding the provisions of Sections 303, 304, 305, or 306 hereof; a person may use or cause or permit to be used, equipment which causes a continuous sound level;

a) resulting from construction which does not exceed a continuous sound level of 85 decibels when measured at a point of reception;

b) resulting from Power Gardening or Building Maintenance Equipment during the daytime, except between 0700 hours and 0900 hours on Saturday, Sunday or a Public Holiday, if the sound of such lawn mower, or other equipment, when received at such point of reception, does not exceed a sound level of 77 decibels.

308 **Vehicle Sound Levels**

Notwithstanding the provision of Section 303, 304, 305 and 306 hereof, a person may make, cause or permit to be made, a sound by a vehicle while on a highway not in excess of the sound levels prescribed in the following table:

<table>
<thead>
<tr>
<th></th>
<th>Maximum sound level on highways with speed limits of 50 km/h or less</th>
<th>Maximum sound level on highways with speed limits in excess of 50 Km/h</th>
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<tbody>
<tr>
<td>Vehicles of licenced net weight 2,200 Kg. or more</td>
<td>75 decibels</td>
<td>85 decibels</td>
</tr>
<tr>
<td>Other vehicles</td>
<td>70 decibels</td>
<td>75 decibels</td>
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</table>
309 **Vehicle Sound**

A person shall not use a horn or other warning device on a vehicle except for the purpose of giving an audible warning where necessary for the safe operation of such vehicle, or for the safety of others on the highway.

310 **Refuse Collection**

No person shall collect refuse from receptacles or refuse containers, in a quiet area or in a mixed area, during the nighttime.

311 **Security Alarm**

No person shall maintain, possess or use a security system, burglar alarm or other device equipment with an alarm which sounds in the premises and is intended to direct attention to trespass or an unlawful act, except where such system is provided with an operating automatic shut-off device which stops the alarm sound within 15 minutes.

312 **Emergency Exemption**

A person may perform works of an emergency nature in order to preserve the life or health of people, or to protect property, without regard to any sound level prescribed by this bylaw for what, in the opinion of the Noise Control Officer at the scene of the emergency, is the duration of the emergency, and for the purpose of this bylaw, an emergency shall be deemed to include all situations wherein, in the Noise Control Officer’s opinion, works are being carried out to serve the public interest and cannot reasonably be carried out within the sound levels prescribed by this bylaw.

313 **City Exemption**

Notwithstanding Sections 303, 304, 305, 306 and Schedule “B”, the City or its agents, may at any time:

313.1 construct, alter, relocate, repair or demolish buildings and structures;

313.2 excavate, grade, or fill land;

313.3 engage in well-pointing;

313.4 construct, install, alter, relocate, repair or remove public facilities or utilities;

313.5 construct, alter, relocate, repair, fill, or excavate highways.

313.6 allow community and City sponsored special events on City streets or parks.
314 **Emergency Vehicle Exemption**

A driver of an emergency vehicle may disregard all of the provisions of this bylaw while acting in the course of his lawful duty.

315 **Right of Entry**

Pursuant to Section 310 of the Municipal Act, any Noise Control Officer may enter at all reasonable times upon any property in order to ascertain whether the provisions of this bylaw are being observed.

316 **Noise Control Construction Signs**

Where the application involve a building constructed under Part 3 of the BC Building Code or where the building permit value exceeds $500,000.00; the holder of the building permit shall prominently post a sign on that parcel of land, and shall maintain the sign during the course of construction, in accordance with the requirements set out in this section. Such a sign may be a separate sign or be incorporated into a Construction Site Sign as defined in the Sign Bylaw. A Noise Control Bylaw sign must:

(a) be posted in a prominent location on the parcel of land that is clearly visible from at least one adjacent street.
(b) shall be limited to a maximum height from grade of 3.65 metres;
(c) be a maximum area of 3.0 square metres for Part 3 buildings and a maximum area of 1.5 square metres for single or two family dwellings;
(d) contain script that is at least 5.08 cm high, and is in a colour that contrasts with the background of the sign; and
(e) set out the hours permitted for construction under this By-law, and any exemptions to the construction hours which may have been granted;
(f) state the name of the general contractor for the construction on the parcel of land, the name and telephone number of an individual representative of that general contractor;
(g) give a monitored 24-hour telephone contact number for complaints and concerns, and the City of North Vancouver Noise Complaint telephone number."

317 **Commercial premises C-weighted Noise Levels**

No person shall in any commercial premises make, cause, or permit to be made or caused continuous or non-continuous noise or sound of a radio, television, CD player or other sound playback device, public address system, or any other music or voice amplification equipment, musical instrument, whether recorded or live, whether amplified or not, the level of which during the daytime exceeds a rating of 70 dBC, or during the night time exceeds a rating of 65 dBC when measured at the point of reception."
PART 4 – APPLICATION FOR EXEMPTION

401 Application to City Manager

Any person may make application to the City Manager to be granted an exemption from any of the provisions of this bylaw with respect to any source of sound for which they might be prosecuted, and the City Manager may refuse to grant any exemption, or may grant the exemption applied for, or any exemption of lesser effect. Any exemption granted shall specify the time period during which it is effective and may contain such terms and conditions as the City Manager sees fit.

402 Details of Exemption Application

The City Manager may give consent in writing to carry on any such works or events outside the prescribed limits and upon such terms as the City Manager determines. In any case where, because of an emergency or other unforeseen circumstance, an application for an exception cannot be submitted within the time limit prescribed in this subsection, the City Manager may waive that limitation.

Other than for emergency works the application mentioned in Subsection 401, shall be made in writing, and shall be submitted to the City Manager prior to the date of the proposed activity, and shall contain:

402.1 The applicant’s information:
   (a) the name, address, and telephone number of the applicant;
   (b) the address of the construction site and development name;
   (c) the building permit number, if applicable;

402.2 a description of the source of sound for which an exemption is sought;

402.3 a statement of the particular provision or provisions of the bylaw from which exemption is sought;

402.4 the period of time, hours and days requested of duration not in excess of six months, for which the exemption is sought;

402.5 the reasons why the exemption should be granted;

402.6 regardless of the requested exemption, a statement of the steps, if any, planned or presently being taken to, mitigate the noise for which the exemption must be provided.

402.7 a non-refundable application fee of $75.00.

403 Noise Control Officer

A copy of the application for exemption will be delivered to the Noise Control Officer, who will prepare a report to the City Manager, stating the merits of the application, recommendations as to terms and conditions which should be imposed upon the applicant if the exemption is granted, and the application for exemption will not be considered until a report has been prepared and considered.
404 **Report**

The City Clerk shall make a copy of the Noise Control Officer’s report available to the applicant, once it has been filed for consideration by the City Manager.

405 **Breach**

Breach by the applicant of any of the terms or conditions of the exemption, shall render the exemption null and void. The permit shall be revoked by the Noise Control Officer and the Council so informed.

406 **Community Notification**

Where an exemption to the noise bylaw is granted the applicant will notify businesses and residents within 70 metres of the parcel property lines. The applicant will also send a copy of the community notification to the City of North Vancouver, the R.C.M.P., and the Vancouver Coast Health Authority. The notification will be in writing and forwarded at least 24 hours and no more than 7 days prior to the exempted noise. The notification shall include:

1. **The applicant’s information:**
   (a) the company and or construction company name, address, and telephone number;
   (b) the project name and address of the construction site;
   (c) the 24-hour monitored contact name and contact number.

2. **The details of the exempted work:**
   (a) potential disruptions and other relevant activity including lights, construction cranes, trucks, etc;
   (b) the reasons why the noise exempted work is necessary.

3. **Information about the exemption granted as well as any limitations or conditions imposed by the City regarding the exemption as well as a description of any steps taken or planned to minimize the noise nuisance.**

4. **Telephone numbers for the City of North Vancouver and the RCMP.”**

   The City Manager will notify Council of all exemptions granted to the Noise Control Bylaw and any conditions imposed for the exemption.”
PART 5 – ENFORCEMENT

501 Enforcement

Every person who violates a provision of this Bylaw, or consents, allows or permits an act or thing to be done in violation of a provision of this Bylaw, or who neglects to or refrains from doing anything required to be done by a provision of this Bylaw, is guilty of an offence and is liable to the penalties imposed under this Bylaw or any other applicable Bylaw of the City, and is guilty of a separate offence each day that a violation continues to exist.

Any person who contravenes any of the provisions of this Bylaw commits an offence punishable upon summary conviction and is liable to a fine of not more than $10,000.00 or to imprisonment for not more than six months or to both. Each day that an offence continues shall constitute a separate offence.

Any person designated as a Bylaw Enforcement Officer pursuant to the Bylaw Notice Enforcement Bylaw, 2005, No. 7675 or is named as the enforcement officer pursuant to the Ticket Information Utilization Bylaw, 1992, No. 6300 is hereby authorized and empowered to enforce the provisions of this Bylaw or Bylaw Notice or Municipal Ticket Information or as otherwise provided by this or any other Bylaw of the City of North Vancouver.

The provisions of this Bylaw are severable. If, for any reason, any provision is held to be invalid by the decision of a court of competent jurisdiction, such a decision shall not affect the validity of the remaining provisions of this Bylaw.

PART 6 – REPEAL AND ENACTMENT

601 Repeal

702 Enactment

This bylaw is effective and in force and binding on all persons as from the day following the date of its adoption.

READ a first time by the Council on the 8th day of June, 1987

READ a second time by the Council on the 8th day of June, 1987.

READ a third time and passed by the Council on the 8th day of June, 1987.

RECONSIDERED and finally adopted by the Council, signed by the Mayor and City Clerk and sealed with the Corporate Seal on the 15th day of June, 1987.

"J.E. LOUCKS"
MAYOR

"B.A. HAWKSHAW"
CITY CLERK
CITY OF NORTH VANCOUVER

SCHEDULE 'A'

NOISE CONTROL BY-LAW NO. 5819 (1987)

BY-LAW ADOPTED JUNE 15, 1987

This map was produced on the City of North Vancouver's Geographic Information System on December 21, 1994. The original map, MAI-BASE-16, is archived with the City's Engineering Department. This map is available in colour at larger scales by contacting Corporate Services.
SCHEDULE “B”
NOISE CONTROL BYLAW

Schedule of Objectionable or Disturbing Sounds

1. The vocal sound made by an animal, bird or fowl, under the control of, or owned by a person, which is creating any kind of sound continually or sporadically for any period in excess of fifteen (15) minutes.

2. The sound made by a combustion engine that is operated without an effective exhaust muffling system in good working order, being in use whenever such engine is in operation.

3. The sound made by operating a vehicle in such a way that the tires squeal.

4. The sound made by a vehicle horn or other warning device used except under circumstances required or authorized by Section 309 of this bylaw.

5. The sound made by a vehicle, or a vehicle with a trailer, resulting in banging, clanking, squealing, or other like sound due to an improperly secured load, or improperly secured equipment, or due to inadequate maintenance.

6. The sound made through the operation of a "Jacobs or Jake" brake or other type of engine brake on a motor vehicle for any purpose other than as an emergency braking device for the safe operation of the motor vehicle.

7. The amplified sound of a radio, television, player or other sound playback device or amplification equipment, or the sound of a musical instrument, that emanates from a motor vehicle and can be heard at a distance of 5 metres (16.4 ft.) from the motor vehicle; and is continuously made for more than two (2) minutes.

8. The sound generated by construction activity or the activity of construction equipment, is permitted during the following times only:

   (a) between the hours of 7:00 a.m. to 8:00 p.m., Monday through Friday;
   (b) between the hours of 9:00 a.m. and 7:00 p.m. on Saturdays.

Construction activity is prohibited on Sundays and public holidays.

9. Shouting, the use of megaphones or voice amplification equipment, the making of any other noise, noisy conduct by any person in or at any street, wharf, dock, pier, or public place, is prohibited, save and except Peace Officers or Fire Fighters while in the conduct of their lawful duty.
10. The sound of a burglar alarm or security system that continues for more than 15 minutes.

11. The audible sound of a motor vehicle security system which is made either continuously, or intermittently, for a period exceeding one minute; or which produces a false alarm activating more than three times in a 24 hour period, but does not include the activation status signal given when arming or disarming the alarm. A vehicle which has a security system operating in contravention of these requirements shall, for the purposes of Section 813 of the Street and Traffic Bylaw, be deemed to be a vehicle unlawfully placed or maintained or permitted to remain upon a street.

12. The sound generated by Garden and Building Maintenance equipment is permitted during the following times only:

   a) between the hours of 7:00am and 8:00pm Monday through Friday;
   
   b) between the hours 9:00am and 7:00pm Saturdays, Sundays and public holidays.
**BARKING DOG COMPLAINT FORM**

To deal effectively with the barking dog complaints, The Corporation of the City of North Vancouver asks that the citizens assist by providing the information detailed below:

**Instructions**

1. When this form and the daily record are completed, mail them to:

   Bylaw Officer  
   City of North Vancouver  
   147 14th Street East  
   North Vancouver, BC V7L 2N4

2. It is required to be submitted at the same time:

   (a) the completion of this form by a member of each household disturbed by the barking dog; and

   (b) a daily record (for seven consecutive days) of the times when the barking most disturbs the peace.

3. Each person who completes this form must:

   (a) print their name and sign;
   (b) be a resident of the neighbourhood;
   (c) be disturbed by the barking;
   (d) be over 16 years of age; and
   (e) be willing to appear in Court as a witness.

**Complaint Form:**

1. How Long has the barking been a disturbance?  
   1 month, 1 year, etc.

2. What prior measures have you taken to correct the situation?

3. What is the frequency of the disturbance?  
   Every day, every night, most days, most nights

4. What is the duration of the disturbance?  
   Number of hours each night

5. What effect has this disturbance on you?  
   Disturbs your sleep, is harmful to your health, etc.

6. Whom do you believe owns/controls the dog?  
   Name and address

**Note:** Please attach daily record as per instruction #2(b)
SUMMARY OF MAXIMUM PERMISSIBLE SOUND LEVELS

as provided in the

Noise Control Bylaw 5819

of the

City of North Vancouver

<table>
<thead>
<tr>
<th>Bylaw Section</th>
<th>Maximum Sound Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>303 Quiet Area – night time</td>
<td>45</td>
</tr>
<tr>
<td>303 Quiet Area - daytime</td>
<td>55</td>
</tr>
<tr>
<td>304 Mixed Area – night time</td>
<td>50</td>
</tr>
<tr>
<td>304 Mixed Area – daytime</td>
<td>55</td>
</tr>
<tr>
<td>305 Activity Area – night time</td>
<td>55</td>
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<tr>
<td>305 Activity Area - daytime</td>
<td>60</td>
</tr>
<tr>
<td>306 Non-continuous Sound – night time</td>
<td>75</td>
</tr>
<tr>
<td>306 Non-continuous Sound - daytime</td>
<td>80</td>
</tr>
<tr>
<td>317 Commercial Premises – night time</td>
<td>65 C-weighted</td>
</tr>
<tr>
<td>317 Commercial Premises - daytime</td>
<td>70 C-weighted</td>
</tr>
<tr>
<td>307 Construction Noise Levels</td>
<td>85</td>
</tr>
<tr>
<td>307 Power Lawnmower, etc. – daytime</td>
<td>77</td>
</tr>
<tr>
<td>308 Vehicles on highways with speed limits:</td>
<td>70</td>
</tr>
<tr>
<td>308 50 m/h or less – under 2200 kg.</td>
<td>70</td>
</tr>
<tr>
<td>308 Licensed Net Weight - over 2200 kg.</td>
<td>75</td>
</tr>
<tr>
<td>308 Licensed Net Weight</td>
<td>75</td>
</tr>
<tr>
<td>308 Over 50 km/h – under 2200 kg.</td>
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</tr>
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<td>308 Licensed Net Weight - over 2200 kg.</td>
<td>85</td>
</tr>
<tr>
<td>308 Licensed Net Weight</td>
<td></td>
</tr>
</tbody>
</table>

Sound levels noted in the table are dB(A) unless otherwise noted, and measured at the "point of reception".

Night time – 2000 hours of one day to 0700 hours of the following day.

Day time - 0700 hours to 2000 hours of the same day.

For further information or clarification, you are required to refer to the bylaw.
SAMPLE NOTIFICATION LETTER

[company letterhead]

Date: [______________]

Notice to Residents and Business neighbouring the [project name]:

Regarding: Construction Noise beyond [___________]

We are the [company] working at the [project name, project address]. On [date], the City of North Vancouver granted [company] permission to:

- work [details of exemption].

As you may know this is [later/earlier] than normally permitted under the City of North Vancouver Noise Control By-law No. 5819. While we regret the need to impose noise created by our construction efforts on you at that time, this exception to the times is critical in allowing us to build this project.

This notice is intended to advise you that we will be working until [time and date].

We will make every effort to minimize the noise and should we have an opportunity to finish earlier, we will do so. We are taking the following steps to reduce the noise:

- [Description of any steps taken or planned to minimize the noise nuisance].

We apologize for any inconvenience this may cause and we thank you for your patience. If you have any questions or concerns about this construction project, please contact one of the following:

- [Construction company 24-hour monitored contact phone number and name].
- City of North Vancouver at 604.985.7761.
- Vancouver Coastal Health Authority at 604.983.6700
- The RCMP after hours at 904.985.1311.