

QUESTIONS? CONTACT US AT:

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CITY OF NORTH VANCOUVER
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2020 UTILITY BILL INFORMATION

The City of North Vancouver's 2020 utility rates are calculated to ensure delivery of current services and provide funding for sustainable infrastructure management.

This year, single unit residential fees are \$489 for water and \$411 for sewer, totalling \$900. Multiple unit residential fees are \$286 for water and \$256 for sewer, totalling \$542. The 5% discount offered in previous years has already been applied to the initial fees, thereby giving the discount to all residents. A penalty of 5% will be applied to any balance which remains unpaid after February 28, 2020 and an additional penalty of 5% will be applied after April 30, 2020.

The back of your utility bill has a complete rate schedule and payment options. For online utility bill inquiries, visit cnv.org/ubill.

The City's 2020 rates will generate sufficient revenue to ensure that utilities operate as a separate entity from other general property taxes. The revenues collected provide funds for annual operations, maintenance, upgrading programs, long-term infrastructure replacement and water supply and sewage treatment from Metro Vancouver.

The City's water and sewer rates continue to be competitive compared to other municipalities within the region.

Utility Facts and Figures

The City works to limit the increase in utility rates for City rate payers. The largest portion of utility operating costs are direct costs for the purchase of drinking water and sewage treatment, payable to Metro Vancouver.

Water

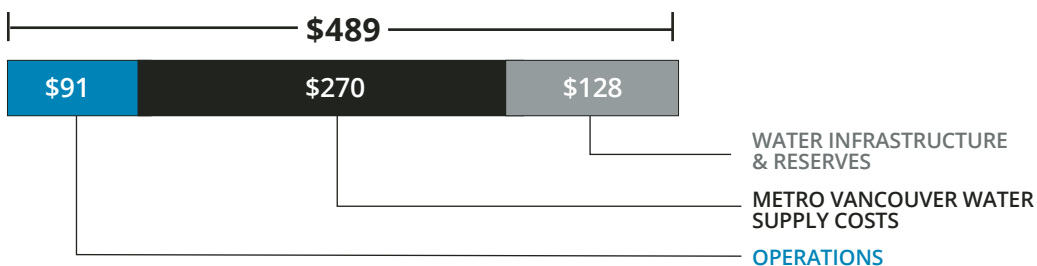
Metro Vancouver's water purchase costs have increased approximately 6% over 2019. The remainder of utility rates is used to keep our municipal water system in good working order and to replace aging and higher-risk municipal water infrastructure.

Sewer

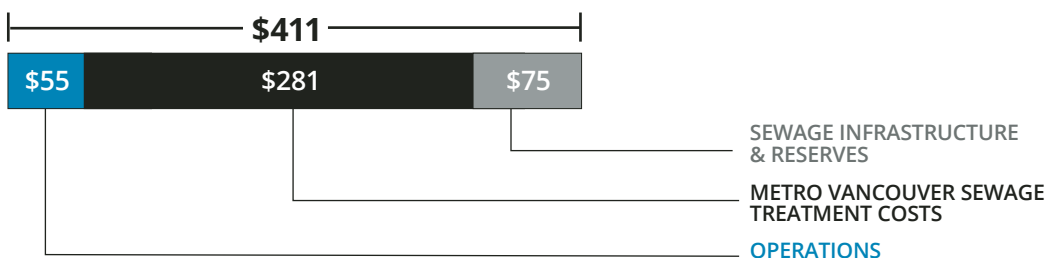
Metro Vancouver's sewer treatment charges have increased approximately 9.5% over 2019. It is anticipated that by 2022 there will be significant increases in sewer costs following completion of the new North Shore Wastewater Treatment Plant. The City has funding set aside to help mitigate future rate increases for residents.

For more information visit cnv.org/UtilityRates.

WATER RATE – SINGLE UNIT RESIDENTIAL ANNUAL



SEWER RATE – SINGLE UNIT RESIDENTIAL ANNUAL



UTILITY RATES – DISCOUNT INFORMATION

What's happening?

In previous years, the City of North Vancouver has given a 5% discount on utility bills which were paid in full by the discount date. Starting in 2020, this discount has been applied to the initial fees, thereby giving the discount to all residents. A 5% penalty will now apply to utility bills that are not paid in full and on time.

Why?

There is an increasing number of stratas and rental building owners that invoice utilities to individual unit owners/renters. The rebate can create confusion regarding the City net cost of water and sewer services, and the allocation of the cost and discount to individual users.

What's the impact?

There is no change to the total amount to be paid by customers. The change will increase transparency as the rate stated in the bylaw will be the rate paid for the services.

The examples below refer to a multi-unit dwelling. To see other types of units or for more information, go to cnv.org/UtilityRates.

cnv.org/ubill

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Year over year change:

Description	2019 Rate	Discount	Net 2019	2020 Increase	2020 Rate
WATER MULTI-UNIT DWELLING	\$289.00	\$14.45	\$274.55	4.2%	\$286.00
SEWER MULTI-UNIT DWELLING	\$252.00	\$12.60	\$239.40	6.9%	\$256.00
	\$541.00	\$27.05	\$513.95	5.5%	\$542.00

How your 2020 bill looks under the new method:

Account Details					
Code	Description	Date	Units	Amount	
05 WB2	WATER MULTI-UNIT DWELLING	16/01/20	1.0	\$286.00	
04 SB2	SEWER MULTI-UNIT DWELLING	16/01/20	1.0	\$256.00	
				Current Levy:	\$542.00
					\$0.00
				Amount Due:	\$ 542.00

How your 2020 bill would have looked under the old method:

Account Details					
Code	Description	Date	Units	Amount	
05 WB2	WATER MULTI-UNIT DWELLING	16/01/20	1.0	\$301.05 (1)	
04 SB2	SEWER MULTI-UNIT DWELLING	16/01/20	1.0	\$269.47 (2)	
				Current Levy:	\$570.52
				Discount if paid by 28 Feb 2020:	\$28.52
				Net Payable:	\$542.00
				Less: Advance/Preauthorized Payment:	\$0.00
				Balance Due:	\$ 542.00

(1) 2019 Rate of \$289.00 x 4.2% increase

(2) 2019 Rate of \$252.00 x 6.9% increase