

# AGENDA FOR THE REGULAR MEETING OF COUNCIL HELD IN THE COUNCIL CHAMBER AND ELECTRONICALLY (HYBRID) FROM CITY HALL, 141 WEST 14<sup>TH</sup> STREET, NORTH VANCOUVER, BC, ON MONDAY, FEBRUARY 10, 2025 AT 6:00 PM

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The City of North Vancouver respectfully acknowledges that this Council meeting is held on the traditional and unceded territories of the Skwxwú7mesh (Squamish) and səlílwətał (Tsleil-Waututh) Nations.

#### **CALL TO ORDER**

#### **APPROVAL OF AGENDA**

1. Regular Council Meeting Agenda, February 10, 2025

#### **ADOPTION OF MINUTES**

2. Regular Council Meeting Minutes, February 3, 2025

#### **PROCLAMATION**

Rare Disease Day – February 28, 2025

#### **PUBLIC INPUT PERIOD**

#### **CONSENT AGENDA**

Item \*3 is listed in the Consent Agenda for consideration.

#### **BYLAW - ADOPTION**

\*3. "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106" (Terms of Reference)

#### **DELEGATION**

Julia Staub-French, Executive Director, Family Services of the North Shore – Family Services of the North Shore

#### **CORRESPONDENCE**

4. Charis Hamm, Senior Administrative Assistant, Family Services of the North Shore – Family Services of the North Shore

Document Number: 2630320

#### **PRESENTATIONS**

- A. Harry Jerome Community Recreation Centre and Silver Harbour Project Annual Update Deputy Director, Civic Development and Strategic Initiatives Information Report, January 22, 2025 "New Harry Jerome Community Recreation Centre and Silver Harbour Seniors' Activity Centre Annual Project Update"
- B. 2025 Pollinator Meadow Program Section Manager, Park Operations

#### **REPORT**

5. Pollinator Meadow Pilot Program

**PUBLIC CLARIFICATION PERIOD** 

**COUNCIL INQUIRIES** 

**COUNCIL REPORTS** 

**NEW ITEMS OF BUSINESS** 

**NOTICES OF MOTION** 

RECESS TO CLOSED SESSION

REPORT OF THE COMMITTEE OF THE WHOLE (CLOSED SESSION)

**ADJOURN** 

#### **CALL TO ORDER**

#### **APPROVAL OF AGENDA**

1. Regular Council Meeting Agenda, February 10, 2025

#### **ADOPTION OF MINUTES**

2. Regular Council Meeting Minutes, February 3, 2025

#### **PROCLAMATION**

Rare Disease Day – February 28, 2025

#### **PUBLIC INPUT PERIOD**

The Public Input Period is addressed in sections 12.20 to 12.28 of "Council Procedure Bylaw, 2015, No. 8500." The time allotted for each speaker addressing Council during the Public Input Period is 2 minutes, with the number of speakers set at 5 persons. Speakers' comments will be audio recorded, as well as live-streamed on the City's website, and will form part of the public record.

Speakers may only speak on the same matter once in a 3-month period.

Speakers during the Public Input Period are permitted to join the meeting in person in the Council Chamber or electronically via Webex. There are 2 ways to sign up to speak during the Public Input Period.

- 1) IN PERSON: Speakers who choose to participate in person must sign the speaker list located outside the Council Chamber between 5:30 and 5:50pm on the day of the Council meeting.
- 2) ELECTRONICALLY VIA WEBEX: Speakers who choose to participate electronically must pre-register by 12:00 noon on the day of the Council meeting by completing the online form at cnv.org/PublicInputPeriod, or by phoning 604-990-4234. These pre-registrants will receive instructions by email or phone on the afternoon before the Council meeting.

If a speaker has written material to accompany their comments, the material must be sent to the Corporate Officer at clerks@cnv.org no later than 12:00 noon on the day of the Council Meeting.

The Public Input Period provides an opportunity for comment only and places the speaker's concern on record, without the expectation of a response from Council. Speakers must comply with the General Rules of Conduct set out in section 5.1 of "Council Procedure Bylaw, 2015, No. 8500" and may not speak with respect to items as listed in section 12.25(2), including Zoning Bylaws for which a Public Hearing will not be held or is prohibited under section 464 of the *Local Government Act*.

Speakers are requested not to address matters that refer to items from a concluded Public Hearing/Public Meeting or to Public Hearings, Public Meetings and Committee meetings when those matters are scheduled on the same evening's agenda, as an opportunity for public input is provided when the particular item comes forward for discussion.

Please address the Mayor as "Your Worship" or "Mayor, followed by their surname". Councillors should be addressed as "Councillor, followed by their surname".

#### **CONSENT AGENDA**

Item \*3 is listed in the Consent Agenda for consideration.

#### RECOMMENDATION:

THAT the recommendation listed within the "Consent Agenda" be approved.

#### START OF CONSENT AGENDA

#### **BYLAW - ADOPTION**

\*3. "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106" (Terms of Reference)

#### **RECOMMENDATION:**

THAT "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106" (Terms of Reference) be adopted, signed by the Mayor and Corporate Officer and affixed with the corporate seal.

#### **END OF CONSENT AGENDA**

#### **DELEGATION**

Julia Staub-French, Executive Director, Family Services of the North Shore

Re: Family Services of the North Shore

Item 4 refers.

#### **CORRESPONDENCE**

4. Charis Hamm, Senior Administrative Assistant, Family Services of the North Shore, November 19, 2024 – File: 01-0400-01-0001/2025

Re: Family Services of the North Shore

#### RECOMMENDATION:

THAT the correspondence from Charis Hamm, Senior Administrative Assistant, Family Services of the North Shore, dated November 19, 2024, regarding the "Family Services of the North Shore", be received for information with thanks.

#### **PRESENTATIONS**

- A. Harry Jerome Community Recreation Centre and Silver Harbour Project Annual Update Deputy Director, Civic Development and Strategic Initiatives Information Report, January 22, 2025 "New Harry Jerome Community Recreation Centre and Silver Harbour Seniors' Activity Centre Annual Project Update"
- B. 2025 Pollinator Meadow Program Section Manager, Park Operations
   Item 5 refers.

#### **REPORT**

5. Pollinator Meadow Pilot Program – File: 12-5810-01-0001/2025

Report: Section Manager, Park Operations, January 22, 2025

#### RECOMMENDATION:

PURSUANT to the report of the Section Manager, Park Operations, dated January 22, 2025, entitled "Pollinator Meadow Pilot Program":

THAT staff be directed to continue the pollinator meadow pilot program at existing sites in the City Parks and Boulevards, along with expanding meadows within areas proposed;

AND THAT staff report back to Council with future operational and data updates related to the pollinator meadow initiative.

#### **PUBLIC CLARIFICATION PERIOD**

The Public Clarification Period is limited to 10 minutes in total and is an opportunity for the public to ask a question regarding process or clarification on an item on the Regular Council Agenda. The Public Clarification Period concludes after 10 minutes and the Regular Council Meeting reconvenes.

#### **COUNCIL INQUIRIES**

**COUNCIL REPORTS** 

**NEW ITEMS OF BUSINESS** 

**NOTICES OF MOTION** 

#### **RECESS TO CLOSED SESSION**

THAT Council recess to the Committee of the Whole, Closed Session, pursuant to the *Community Charter*, Sections 90(1)(a) [personal information] and 90(1)(k) [proposed service], and where required, Council considers that discussion of the matters could reasonably be expected to harm the interests of the City if they were held in public.

#### REPORT OF THE COMMITTEE OF THE WHOLE (CLOSED SESSION)

#### **ADJOURN**



MINUTES OF THE REGULAR MEETING OF COUNCIL HELD IN CONFERENCE ROOM A/B, THE COUNCIL CHAMBER AND ELECTRONICALLY (HYBRID) FROM CITY HALL, 141 WEST 14<sup>TH</sup> STREET, NORTH VANCOUVER, BC, ON MONDAY, FEBRUARY 3, 2025

#### **PRESENT**

COUNCIL MEMBERS	STAFF MEMBERS
Mayor L. Buchanan Councillor H. Back Councillor D. Bell Councillor A. Girard Councillor J. McIlroy* Councillor S. Shahriari Councillor T. Valente *participated electronically	L. McCarthy, CAO B. Pearce, Deputy CAO P. DeJong, Acting Corporate Officer J. Peters, Manager, Legislative and Election Services L. Sawrenko, Chief Financial Officer H. Granger, City Solicitor K. Magnusson, Director, Engineering, Parks and Environment J. Draper, Deputy Director, Planning and Development T. Ryce, Chief Building Official J. Greig, Manager, Planning (Development Planning) M. Friesen, Manager, Planning (Urban Regeneration and Analytics) H. Sherlock, Development Planner M. Chan, Director, Real Estate, Facilities and Economic Development G. Schalk, Public Safety Director and Fire Chief E. Doran, Director, People, Culture and Transformation J. Lert, Manager, Business Support and Transformation A. Gibbs, Sr. Manager, Communications and Engagement C. Stevens, Manager, Strategic Initiatives S. Balraj, Sr. Manager, Information Technology S. Peters, Manager, Projects and Initiatives H. van Gelderen, Legislative Services Advisor

The meeting was called to order at 6:00 pm in Conference Room A/B.

#### RECESS TO CLOSED SESSION

Moved by Councillor Shahriari, seconded by Councillor Valente

THAT Council recess to the Committee of the Whole, Closed Session, pursuant to the Community Charter, Sections 90(1)(e) [land matter], 90(1)(k) [proposed service] and Section 90(2)(b) [intergovernmental relations], and where required, Council considers that discussion of the matters could reasonably be expected to harm the interests of the City if they were held in public.

The meeting recessed to the Committee of the Whole, Closed Session, at 6:01 pm and reconvened at 7:13 pm in the Council Chamber.

#### **APPROVAL OF AGENDA**

Moved by Councillor Bell, seconded by Councillor Girard

1. Regular Council Meeting Agenda, February 3, 2025

> CARRIED UNANIMOUSLY R2025-02-03/1

Document Number: 2628987

#### **ADOPTION OF MINUTES**

Moved by Councillor Shahriari, seconded by Councillor Bell

2. Regular Council Meeting Minutes, January 27, 2025

#### **CARRIED UNANIMOUSLY**

R2025-02-03/1

#### **PROCLAMATIONS**

Mayor Buchanan declared the following proclamations:

Heart Month – February 2025

Black History Month – February 2025 – read by Councillor Girard

#### **PUBLIC INPUT PERIOD**

- Laurie Parkinson, North Vancouver, spoke regarding increased density created by a tall building on East 3<sup>rd</sup> Street.
- John Parkinson, North Vancouver, spoke regarding the Developer Information Session process.
- Mehrdad Rahbar, North Vancouver, spoke regarding Item 11 Development Approval Process
- Patricia McClung, North Vancouver, spoke regarding the redevelopment at the old bus depot on East 3<sup>rd</sup> Street.

#### **CONSENT AGENDA**

Moved by Councillor Shahriari, seconded by Councillor Bell

THAT Items 6, 7, 8 and 9 be removed from the Consent Agenda and the remaining recommendations listed within the Consent Agenda be approved.

#### CARRIED UNANIMOUSLY

#### START OF CONSENT AGENDA

#### **BYLAWS - ADOPTION**

3. "Heritage Advisory Committee Bylaw, 2025, No. 9019"

Moved by Councillor Shahriari, seconded by Councillor Bell

THAT "Heritage Advisory Committee Bylaw, 2025, No. 9019" be adopted, signed by the Mayor and Corporate Officer and affixed with the corporate seal.

#### (CARRIED UNANIMOUSLY BY CONSENT)

R2025-02-03/3

#### **CONSENT AGENDA – Continued**

#### **BYLAWS – ADOPTION – Continued**

4. "Advisory Planning Commission Bylaw, 2025, No. 9105"

Moved by Councillor Shahriari, seconded by Councillor Bell

THAT "Advisory Planning Commission Bylaw, 2025, No. 9105" be adopted, signed by the Mayor and Corporate Officer and affixed with the corporate seal.

#### (CARRIED UNANIMOUSLY BY CONSENT)

R2025-02-03/4

5. "Zoning Bylaw, 1995, No. 6700, Amendment Bylaw, 2024, No. 9072" (Vernacular Studio Inc., 245 West 27<sup>th</sup> Street, RS-2)

Moved by Councillor Shahriari, seconded by Councillor Bell

THAT "Zoning Bylaw, 1995, No. 6700, Amendment Bylaw, 2024, No. 9072" (Vernacular Studio Inc., 245 West 27<sup>th</sup> Street, RS-2) be adopted, signed by the Mayor and Corporate Officer and affixed with the corporate seal.

#### (CARRIED UNANIMOUSLY BY CONSENT)

R2025-02-03/5

#### **END OF CONSENT AGENDA**

#### **REPORT**

6. Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106 – File: 01-0360-20-0001/2025

Report: Acting Corporate Officer, January 15, 2025

Moved by Councillor Valente, seconded by Councillor Shahriari

PURSUANT to the report of the Acting Corporate Officer, dated January 15, 2025, entitled "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106":

THAT proposed "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106", section 15, be corrected in respect of Bylaw 6839, section 13, by deleting the word "Commission" and replacing it with the word "Panel";

AND THAT proposed "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106" be considered for readings.

**CARRIED UNANIMOUSLY** 

R2025-02-03/6

#### **BYLAW - FIRST, SECOND AND THIRD READINGS**

7. "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106" (Terms of Reference)

Moved by Councillor Valente, seconded by Councillor Shahriari

THAT "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106" (Terms of Reference) be given first and second readings;

AND THAT "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106" (Terms of Reference) be given third reading.

CARRIED UNANIMOUSLY

R2025-02-03/7

#### **REPORT**

8. Public Notice Bylaw, 2025, No. 9102 (To Provide for Alternative Methods of Publication) – File: 01-0550-01-0001/2025

Report: Acting Corporate Officer, January 8, 2025

Moved by Councillor Girard, seconded by Councillor Bell

PURSUANT to the report of the Acting Corporate Officer, dated January 8, 2025, entitled "Public Notice Bylaw, 2025, No. 9102 (to Provide for Alternative Methods of Publication)":

THAT the proposed bylaw and report be referred back to staff for further consideration.

Referral motion, **CARRIED UNANIMOUSLY** 

R2025-02-03/8

#### **BYLAW - FIRST, SECOND AND THIRD READINGS**

9. "Public Notice Bylaw, 2025, No. 9102"

Moved by Councillor Girard, seconded by Councillor Bell

THAT Item 9, "Public Notice Bylaw, 2025, No. 9102" be removed from the Agenda.

**CARRIED UNANIMOUSLY** 

R2025-02-03/9

#### **BYLAW – ADOPTION**

10. "Zoning Bylaw, 1995, No. 6700, Amendment Bylaw, 2024, No. 9060" (By Design Construction, 2416 Western Avenue, CD-766)

Moved by Councillor Valente, seconded by Councillor Girard

THAT "Zoning Bylaw, 1995, No. 6700, Amendment Bylaw, 2024, No. 9060" (By Design Construction, 2416 Western Avenue, CD-766) be adopted, signed by the Mayor and Corporate Officer and affixed with the corporate seal.

CARRIED

R2025-02-03/10

Councillor Bell is recorded as voting in opposition to the motion.

#### **PRESENTATION**

Development Approval Process Update - Chief Building Official

The Chief Building Official provided a PowerPoint presentation regarding the "Development Approval Process Update" and, along with the Manager, Business Support and Transformation, responded to questions from Council.

Councillor Girard left the meeting at 8:04 pm and returned at 8:06 pm.

Councillor McIlroy left the meeting at 8:35 pm and returned at 8:37 pm.

#### **REPORT**

11. Development Approvals Process Update – File: 13-6630-01-0001/2024

Report: Chief Building Official, January 15, 2025

Moved by Councillor Bell, seconded by Councillor Girard

PURSUANT to the report of the Chief Building Official, dated January 15, 2025, entitled "Development Approvals Process Update":

THAT the report of the Chief Building Official, dated January 15, 2025, entitled "Development Approvals Process Update", be received for information.

#### **CARRIED UNANIMOUSLY**

R2025-02-03/11

#### <u>PRESENTATION</u>

The Year in Review – 2024 Accomplishments – Chief Financial Officer

The Chief Financial Officer provided a PowerPoint presentation regarding "The Year in Review – 2024 Accomplishments" and responded to questions from Council.

#### **REPORTS**

12. The Year in Review – 2024 Accomplishments – File: 01-0620-20-0008/2025

Report: Chief Financial Officer, January 15, 2025

Moved by Councillor Back, seconded by Councillor Valente

PURSUANT to the report of the Chief Financial Officer, dated January 15, 2025, entitled "The Year in Review – 2024 Accomplishments":

THAT the report of the Chief Financial Officer, dated January 15, 2025, entitled "The Year in Review – 2024 Accomplishments", be received for information.

**CARRIED UNANIMOUSLY** 

R2025-02-03/12

#### **REPORTS – Continued**

13. 2025 UBCM Next Generation 911 Funding Application – File: 04-1340-30-0001/1

Report: Senior Manager, Information Technology, January 15, 2025

Moved by Councillor Valente, seconded by Councillor Back

PURSUANT to the report of the Senior Manager, Information Technology, dated January 15, 2025, entitled "2025 UBCM Next Generation 911 Funding Application":

THAT staff be directed to prepare and submit an application for the 2025 UBCM Next Generation 911 funding;

THAT, if grant funding is approved, staff be directed to receive and manage the grant funding;

THAT Council supports the proposed activities and accepts responsibility for overall grant management;

AND THAT, subject to confirmation that funding is available, staff be authorized to proceed with the project.

#### **CARRIED UNANIMOUSLY**

R2025-02-03/13

14. Housing Target Order 6-Month Progress Report – File: 10-4720-20-0003/1

Report: Planner 1, January 15, 2025

Moved by Councillor Valente, seconded by Councillor Shahriari

PURSUANT to the report of the Planner 1, dated January 15, 2025, entitled "Housing Target Order 6-Month Progress Report":

THAT the City of North Vancouver's Housing Target Interim Progress Report: July 1, 2024 – December 31, 2024 be received, in accordance with the *Housing Supply Act* and *Housing Supply Regulation*;

AND THAT the Housing Target Interim Progress Report: July 1, 2024 – December 31, 2024 be submitted to the Minister of Housing, in accordance with the *Housing Supply Act* and *Housing Supply Regulation*.

#### **CARRIED UNANIMOUSLY**

R2025-02-03/14

#### **PUBLIC CLARIFICATION PERIOD**

Nil.

#### **COUNCIL INQUIRIES**

Nil.

#### **NEW ITEMS OF BUSINESS**

Nil.

#### **NOTICES OF MOTION**

Nil.

#### RECESS TO CLOSED SESSION

Moved by Councillor Back, seconded by Councillor Shahriari

THAT Council recess to the Committee of the Whole, Closed Session, pursuant to the *Community Charter*, Sections 90(1)(d) [security of City property] and 90(2)(b) [intergovernmental relations], and where required, Council considers that discussion of the matters could reasonably be expected to harm the interests of the City if they were held in public.

#### CARRIED UNANIMOUSLY

The meeting recessed to the Committee of the Whole, Closed Session, at 9:52 pm and reconvened at 9:57 pm.

#### REPORT OF THE COMMITTEE OF THE WHOLE (CLOSED SESSION)

Moved by Councillor Valente, seconded by Councillor Shahriari

THAT the following items from the Committee of the Whole (Closed Session), of February 3, 2025, be ratified:

15. Security of City Property / Intergovernmental Relations – File: 14-7010-01-0001/2025

Report: Public Safety Director and Fire Chief, January 14, 2025

PURSUANT to the report of the Public Safety Director and Fire Chief, dated January 14, 2025, regarding security of city property and intergovernmental relations:

THAT the wording of the resolution and the report of the Public Safety Director and Fire Chief, dated January 14, 2025, remain in the Closed session.

R2025-02-03/15

#### **CARRIED UNANIMOUSLY**

#### <u>ADJOURN</u>

Moved by Councillor Valente, seconded by Councillor Back

THAT the meeting adjourn.

**CARRIED UNANIMOUSLY** 

The meeting adjourned at 9:58 pm.

"Certified Correct by the Acting Corporate Officer"

ACTING CORPORATE OFFICER





## Proclamation

#### RARE DISEASE DAY

there are more than 7,000 diagnosed, and many more undiagnosed, rare diseases in Canada;

Whereas
Whereas

many people with a rare disease suffer, unaware of their symptoms, before they obtain a diagnosis and medical treatment;

. And Whereas

communities worldwide will recognize Rare Disease Day to increase awareness of rare diseases and the impact on peoples' lives, and to show support to researchers, volunteers and families in the collective fight against rare diseases;

Now Therefore

I, Linda Buchanan, Mayor of the City of North Vancouver, do hereby proclaim February 28, 2025 as Rare Disease Day in the City of North Vancouver, the traditional territories of the Squamish and Tsleil-Waututh Nations.

So proclaimed on Monday, February 10, 2025

Mayor Linda Buchanan



#### THE CORPORATION OF THE CITY OF NORTH VANCOUVER

#### **BYLAW NO. 9106**

A Bylaw to amend "Advisory Design Panel Bylaw, 1997, No. 6839".

The Council of The Corporation of the City of North Vancouver, in open meeting assembled, enacts as follows:

- 1. This Bylaw shall be known and cited for all purposes as "Advisory Design Panel Bylaw, 1997, No. 6839, Amendment Bylaw, 2025, No. 9106" (Terms of Reference).
- 2. Advisory Design Panel Bylaw, 1997, No. 6839 ("Bylaw 6839") is hereby amended by adding the following to the descriptive title of Bylaw 6839:

## "And to continue the Advisory Design Panel under the provisions of Sections 122 and 142 of the Community Charter and Part 14 of the Local Government Act"

- 3. Bylaw 6839 is further amended by adding a second recital as follows:
  - "AND WHEREAS the Advisory Design Panel ("ADP") is continued under the provisions of the Community Charter and the Local Government Act;"
- 4. Section 2.A. of Bylaw 6839 is amended by deleting subsection (7) and replacing it with the following: "one representative from the North Shore arts community."
- 5. Section 2.B. of Bylaw 6839 is amended by deleting subsections (2) and (3).
- 6. Bylaw 6839 is further amended by deleting the introductory clause of section 3 and replacing it with the following:
  - "With the exception of the RCMP appointee designated annually by the Officer-in-Charge, all voting Members of the Advisory Design Panel shall be appointed by Council on the following basis:"
- 7. Section 3 of Bylaw 6839 is further amended by:
  - A. Adding the following phrase to the end of subsection C: ", but should not be a member of the Urban Development Institute"; and
  - B. Deleting subsection E. and replacing it with the following:
    - "the appointee from the North Shore arts community is to be recommended to Council by the North Vancouver Recreation and Culture Commission's public art advisory committee."
- 8. Section 4 of Bylaw 6839 is amended as follows:
  - A. in the second sentence,
    - (1) by striking the word "shall" and

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- (2) substituting the word "may";
- B. by deleting the fourth sentence in its entirety;
- C. in the sixth sentence (second paragraph),
  - (1) by striking the phrase "shall herewith cease to be a member and his appointment shall be automatically terminated." and
  - (2) substituting the phrase: "or a reason satisfactory to the Panel, shall by Panel resolution cease to be a member of the Advisory Design Panel."
- 9. Section 6 of Bylaw 6839 is amended by adding the phrase: "provided that one of the voting members present is an architect."
- 10. Bylaw 6839 is further amended by deleting section 7 and replacing it with the following:

"Decisions shall be by simple majority vote, and all recommendations shall be submitted to the Director of Planning and Development."

- 11. Section 8 of Bylaw 6839 is amended by:
  - A. deleting the first sentence and replacing it with the following:

"If one of the architects is unable to attend a meeting of the Advisory Design Panel, they should ensure that another architect is able to attend." and

- B. striking the word "shall" in the third sentence and replacing it with the following phrase: "may postpone the meeting or".
- 12. Bylaw 6839 is further amended by deleting section 9 and replacing it with the following:

"The frequency of the Advisory Design Panel meetings shall be monthly, subject to the needs and dictates of the workload, as determined by the Director of Planning and Development. All meetings of the Advisory Design Panel are open to the public except to the extent there are grounds to close the meeting in accordance with section 90 of the *Community Charter.*"

13. Section 10 of Bylaw 6839 is deleted in its entirety and replaced with the following:

"The Advisory Design Panel shall conduct business in accordance with the City of North Vancouver Advisory Body Procedure Manual, as amended from time to time."

- 14. Section 11A of Bylaw 6839 is amended by:
  - A. deleting the introductory clause and replacing it with the following:

"The Advisory Design Panel shall consider and make recommendations on all applications for renovations, additions, or new construction for all development except residential development of less than six dwelling units, and such review shall be based on the following considerations:";

- B. striking the first occurrence of the word "buildings" in subsection (1) and replacing it with the word "building";
- C. deleting subsection C. and replacing it with the following:

"Notwithstanding (A) above, the Advisory Design Panel may consider and make recommendations on any project, including residential development of less than six dwelling units, which may from time to time be referred to the Panel by Council or staff."

- D. adding the phrase "referred to the Panel by Council or staff" to the end of subsection E.
- 15. Bylaw 6839 is further amended by deleting sections 12 and 13 and replacing them with the following sections:
  - "12. The Director of Planning and Development, or their designate, shall act as liaison between an applicant and the Advisory Design Panel. As appropriate, representatives may be invited by staff from external governments or agencies to provide specialized knowledge and perspectives to the Panel. Clerical staff support will be provided by the Legislative Services Division.
  - 13. Panel recommendations shall be communicated through staff along with annual reporting on work plan accomplishments, expenses and alignment of Council priorities with planned work for the coming year per the City of North Vancouver Advisory Body Procedures Manual, as amended from time to time."

READ a first time on the 3 <sup>rd</sup> day of February, 2025.
READ a second time on the 3 <sup>rd</sup> day of February, 2025.
READ a third time on the 3 <sup>rd</sup> day of February, 2025.
ADOPTED on the <> day of <>, 2025.
MAYOR
ACTING CORPORATE OFFICER

Document: 2618821-v2





Family Services of the North Shore

City of North Vancouver Delegation

February 10, 2025



### WHO WE ARE

Family Services of the North Shore is a non-profit, community-based agency. For over 60 years, we have been committed to making a deep and lasting impact across the North Shore. We offer counselling, support, education, and volunteer engagement opportunities to help people reach their full potential, throughout their lives.



### **AGENCY OVERVIEW**

- Annual budget is \$6 million (Agency and Foundation)
- We serve City and District of North Van + West Vancouver
- 60 staff and contractors
- 600+ volunteers across all programs / fundraising
- 12,000+ individuals and families served each year
- 3,300+ donors / supporters



### **CURRENT LOCATIONS**



### AGENCY PROGRAM AREAS

We serve children, youth, families, individuals and seniors:

- Thrive Family Centres (Maplewood + West Vancouver)
- Counselling and support (1111 Lonsdale Avenue)
- Community Hub (Capilano Mall)
- Seniors & Caregivers Connect (Capilano Mall + in Community)
- Proud2Be
- Embody Eating Disorder Prevention



### STRATEGIC APPROACH

#### Support when it matters the most

• When challenges and struggles begin

#### Support for those who care for others

 People who are responsible for others and whose lives directly affect others, such as parents and caregivers

#### Support for those whose lives are most at risk

• People affected by systemic inequities, trauma, and abuse



### Community Wellbeing Strategy





### **ALIGNMENT**

#### CITY OF NORTH VANCOUVER WELL BEING STRATEGY

#### Why Should we Invest in Wellbeing?

Investing early, and supporting people before they are in crisis, is critical to a thriving community. It supports solving the root causes and makes the downstream effects more manageable. The consequences of not proactively investing in community wellbeing have the potential to result in higher social and financial costs in future years as issues can become more acute and widespread (such as social disconnection, poverty, mental health, addiction, and crime).

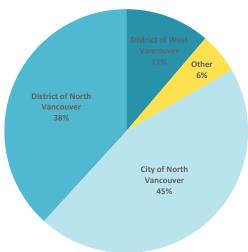
Research consistently shows that wise investments in people (through programs, facilities, and services) results in direct benefits to individuals as well as the broader community as a whole, along with longer term financial returns, cost savings, and other spin-off benefits (such as economic growth, participation, etc.).

Social investments have ripple effects – the investments create bigger returns and benefits in society which far outweigh the initial 'cost' of the investment. It is also worth noting, that no matter which level of government provides the investment, all levels will see indirect and direct benefits.



### PEOPLE WE SERVE

#### UNIQUE CLIENTS BY MUNICPALITY

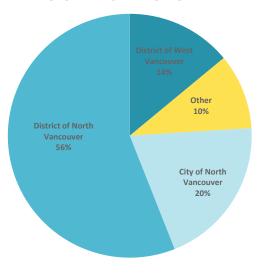


District of West Vancouver	841
Other	406
City of North Vancouver	3,379
District of North Vancouver	2,860



### **OUR VOLUNTEERS**

#### **VOLUNTEERS BY MUNICPALITY**

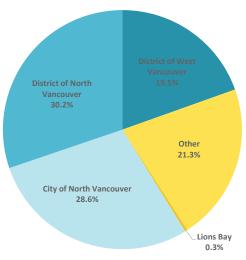


District of West Vancouver	90
Other	64
City of North Vancouver	128
District of North Vancouver	358



### **OUR DONORS**

#### UNIQUE DONORS BY MUNICIPALITY



MUNICIPALITY	NUMBER OF DONORS
District of West Vancouver	660
Other	720
Lions Bay	11
City of North Vancouver	965
District of North Vancouver	1,020



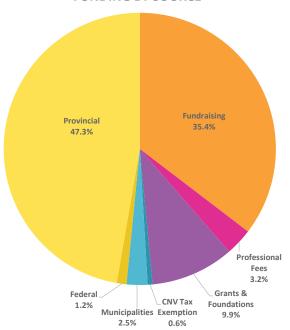
### **WORKING TOGETHER**

"I have been a volunteer and supporter/donor to Family Services of the North Shore for over 15 years. Over this time, I've seen the Agency grow into the outstanding organization it is today. I've seen how programs have evolved and transformed the lives of children, youth, families, and seniors with programs like the Christmas Bureau, Thrive Family Centres, Community Connect Days, Food and Meal Programs, and Caring Calls, that create a lifeline for thousands of people in our community."



### **OUR FUNDING**

#### **FUNDING BY SOURCE**



SOURCE	AMOUNT
Provincial Funding	\$2,946,450
Fundraising	2,204,735
Grants & Foundations	617,500
Professional Service Fees	200,000
Municipal Funding	154,866
Federal	71,892
CNV Tax Exemption	35,830



### **GROWTH & SUSTAINABILITY**

- Complex challenges (mental health, gender-based violence, poverty, isolation, parenting challenges, aging, loss)
- Increasing service demands / waitlists
- Funding is flat
- Cost pressures
- Space needs (high cost of rent, insecure in-kind spaces, limited options)





Thank-you.



City of North Vancouver 141 West 14th Street North Vancouver BC V7M 1H9 Phone: 604-985-7761

Reviewed by CAO \_\_\_\_\_\_\_\_\_

Email: <u>clerks@cnv.org</u>

November 19, 2024

Dear Corporate Officer,

Subject: Request to Appear as a Delegation Before City Council

I am writing on behalf of Julia Staub-French, the Executive Director of Family Services of the North Shore. We would like to formally request the opportunity to appear as a delegation before the City of North Vancouver Council. We would like to thank Mayor and Council for their financial support through our core grant and tax exemptions and to share our strategic plan and priorities going forward.

Thank you for considering our request. We look forward to the opportunity to present to Council.

Sincerely,

Charis Hamm
Senior Administrative Assistant
<a href="mailto:chamm@familyservices.bc.ca">chamm@familyservices.bc.ca</a>
236-992-9754





FAMILY SERVICES OF THE NORTH SHORE

STRATEGIC PLAN 2023-2028



#### NOTE FROM THE PRESIDENT AND EXECUTIVE DIRECTOR

As we write to you, the World Health Organization has just declared the Covid-19 global emergency over. When we look back at the past several years, we see dark days threaded with bright silver linings. The pandemic also brought many essential lessons.

Here at the Agency, we immediately felt a deep, unwavering commitment from our incredible staff, volunteers, donors, partners, and community.

Our values held.

Our teams stepped up to help exactly how and where they were needed. Their care and dedication fills us with a level of pride that's nearly impossible to express.

The pandemic also delivered a critical and potent reminder that hard times don't affect people equally. If you don't have enough to eat, you're struggling to support your kids on your own, or you're not safe at home, a new crisis can be the breaking point.

We're reflecting on the past because these turbulent years coincided with our previous Strategic Plan. We charted an intentional path that led us through the storm. Now, we're creating a next-level plan that builds on the foundation we set in 2018. We understand our community even better – and we know where we can have the deepest impact.

Our Agency is focusing on systemic inequities, mental health, and the challenges facing families of all shapes and sizes. When we help parents, for example, we can

change a child's life forever. When we support people experiencing racism or transphobia, we can help to minimize the harm they endure every single day.

Everyone in our community matters. Everyone deserves to live a full and meaningful life. Supporting people upstream sets off positive changes that flow through generations. We want to address trauma, abuse, loneliness, and mental health issues right when the pain sets in to prevent addiction, violence, poverty, and other struggles later on. When people get support they need to heal, families and communities also get stronger.

Our staff and volunteers have never been more committed, or more confident. We have the people, the skills, and the understanding to dramatically increase our impact – and we are moving forward together.

This is our plan.



Nancy Adie-MacKay Board President

young adde-workay John Theme



Julia Staub-French Executive Director



## Our strategic approach

#### Support when it matters most

We focus on supporting people when their challenges and struggles begin. This is the time when a little help can make all the difference.

#### Support for those who care for others and those whose lives are most at risk

We focus on people who are responsible for others and whose lives directly affect others, such as parents and caregivers. We also focus on people affected by systemic inequities, trauma, and abuse. We care about all people equally, but our time, energy, and resources aren't unlimited. Our efforts need to ripple out and shape as many lives as possible.

#### Our strategic priorities

When we understand what this approach looks like, in our Agency and across the community, it sharpens our focus. We've distilled our strategy into five concrete priorities that guide our work and our decisions, each and every day.

Facilitate strong, caring, and meaningful connections between people throughout our community

We all have a fundamental, human need to belong. We all need to be connected to others and to be part of a welcoming community. Together, we aim to foster healthy, meaningful, safe, and vibrant connections between people.

- Create new and timely ways of responding to the needs of children, youth, and families People are often most vulnerable when challenges first set in. This is when we want to help families, especially those who are isolated, marginalized, or who have experienced trauma.
- Expand our range of approaches to counselling and trauma-informed services
   Mental health issues tend to flow outward. They

Mental health issues tend to flow outward. They affect the person experiencing these challenges, those in their care, and those whose lives they influence. We will focus on people experiencing abuse and trauma.

Deepen our commitment to diversity, equity, inclusion, and reconciliation

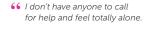
We will focus on serving people having negative racialized experiences and expand our ability to serve LGBTO2S+ communities. We'll do both internal and external work on anti-racism, inclusion, equity, and reconciliation.

5. Strengthen the care, support, and development of our staff and volunteers

We are deeply invested in our staff, and their health and development. We will nurture a culture of wellness for staff and volunteers by providing a safe, inclusive workplace where people can use their voice, power, aptitudes, and leadership. When people get support, communities are stronger

We listen closely when people tell us how they feel. We feel their pain. We witness their struggles and challenges. We know that you care, too. Here are their stories.

- 66 I feel so alone as a new mom without family close by.
- 66 I can't afford diapers, food, or formula this month.
- 66 My husband is abusive but I'm too scared to leave.
- 66 I don't know how to tell my parents who I really am.



66 My child hates

her body and

66 I am the only caretaker for my mom and am exhausted.

66 I am so sad after losing my partner to cancer.

These are your friends. Your co-workers. Your children's classmates and their parents. Your dentist and barista and the woman at the bus stop.

These are your neighbours - and many of them are struggling.

Maybe you recognize yourself in these stories, too.

We listen closely when people tell us how it feels, and we've created our programs and

services to respond to their needs.

#### Thrive

Thrive supports parents who feel isolated and alone. We offer resources, education, and a safe place to connect with people who understand the highs and lows of parenthood.

#### **Counselling and Support Services**

Many parents can't afford counselling for their families. We eliminate that barrier by providing lowand no-cost counselling for all North Shore residents, based on income.

#### **Community Hub**

Neighbours care for neighbours at the Community Hub. Our dedicated volunteers come together to support thousands of individuals, seniors, and families who need a helping hand.

#### PROUD2BE

PROUD2BE gives parents, family members, and LGBTQ2S+ children and youth a safe place to talk about their feelings and experiences.

#### Jessie's Legacy

Jessie's Legacy gives parents and professionals the tools they need to help kids at risk of disordered eating before they develop a diagnosed eating disorder.

#### **Seniors and Caregivers Connect**

We support seniors and caregivers who are struggling with isolation, anxiety, depression, loss, life transitions, or abuse.



we can re-write these stories. Learn how we're growing to support people when they need us most - and how you can join us.



66 My child is stressed

## Thrive Family Programs

#### The first years of parenthood can be lonely and isolating.

When parents struggle, their babies feel it, too. Thrive Family Programs give parents the support, connections, and confidence they need to raise strong and resilient kids.

Unfortunately, the demand for our programs is so high that we often have to limit attendance and even turn families away. This hurts our community - especially low-income and equity-denied families.



of our community



Result: Parents learn how to care for and bond with their children in a safe and supportive environment that's close to home.

to support more parents and children. To fully serve our community, we need to open another location in the midto-upper Lonsdale corridor or at our Community Hub at Capilano Mall.

We need to support parents before their babies are born, so families are ready when parenting gets hard. From staff education to prenatal classes, we need additional funding to make this happen.

Result: All North Shore families can get free information, support, and education – even before their babies arrive **Result:** Parents can always get free supplie from Alexa's Exchange Room at Thrive.

Families who visit *Thrive*Family Centres can find free
food, clothing, diapers, and other
essentials they need to care for
their children. As our community
grows, we need to ensure these
items are always available for
families that need them.

Families at our Thrive Maplewood location.

**Result:** All families feel welcome, respected, and comfortable asking for help or referrals.

Families come in many different shapes and sizes. Thrive Family Programs welcome and celebrate people of all ages, cultures, orientations, genders, and income levels. We need more funding to hire additional multilingual staff so everyone feels at home.

Some families face more challenges than others. Our staff are uniquely able to notice when parents are struggling, and to connect them with the help they need. The earlier we can help these families, the healthier they will be – now and for years to

**Result:** Staff and volunteers can identify families who are struggling, and provide the support and resources they need.

#### What we need to fund:

- New pre- and post-natal family programs
- Hiring two new counsellors with experience in pre-birth to postnatal mental health and couples' relationships
- Hiring three new staff to run new drop-in programs at our Community Hub
- Additional food and meals for families and new parents
- Growing costs across Thrive Family Programs, driven by higher demand and attendance



#### Counselling and Support

### What if your child reached out for help and you couldn't afford it?

We never want to turn away children, parents, families, and individuals who need expert counselling.

The demand for counselling grows every day
– and so do our wait lists. A healthy, caring
community ensures everyone can get the help
they need, regardless of their age, income,
gender, background, or family circumstances.

LGBTQ2S+ youth who are supported by their families have better mental health and self-esteem.

The long-term effects of the pandemic are still affecting youth and their mental health. Let's get them back on track

Abused children appear angry and aggressive because they don't know how to talk about what happened to them.

We offer counselling at our main office: Suite 203 - 1111 Lonsdale Ave. North Vancouver

# How we need to

Many families are reaching out to us about increased family conflict and concerns for their children's mental health, including kids who talk about suicide and refuse to go to school. We need more resources to keep these youth safe and get them back on track.

Result: All families can

Result: Women and children to wait for support or safety.

When women are ready to leave an abusive situation and they call us for help, we want to help them and their children immediately. Yet, women often have to wait for a counselling spot to open up. We need more adult and child counsellors so we don't have to turn anyone away.

We have been training expert counsellors for decades, including five new interns each year. As the demand for mental health support grows, we need to expand our Clinical Training Centre from five to 20 interns per year, over the next five years. The Centre will enable us to add clinical services, cut wait times, and ensure we never have to turn away people who need our help.

Result: We can train,

We need to expand

our counselling services to ensure that everyone in our community has access to affordable counselling services. Parents and children shouldn't have to wait months for help when they're worried that things are getting worse.

**Result:** North Shore parents

Result: All North Shore

Many youth continue to be affected by the pandemic. They're struggling with anxiety, academic performance, and relationships and those who were having a hard time before the pandemic are struggling even more. We need more child and youth counsellors to meet children where they are, which can include schools, homes, community spaces, and online.



What we need to fund:

- Hiring four more counsellors to reduce wait times and support our community
- Creating a Clinical Training Centre to recruit and train 20 counselling interns each year
- Expanding counselling programs to help women, children, and families - regardless of their age, income, background, gender identity, and family situation





# Community HUB

#### At some point in life, we all need someone to (ean on

Yet, a growing number of our North Shore neighbours one to turn to. Single parents struggling to provide the basics for their kids. Vulnerable families getting left behind. We need the resources to listen and respond directly to their needs.

Volunteers preparing groceries

at the Community Hub.

**Visit the Community** Hub at Capilano Mall:

943 Marine Drive, P2, North Vancouver

(Upper floor of the former Sears department store)

How we need to grow Many people in our community can't get the food, supplies, and baby items they need every day. From our free clothing exchange to grocery and meal delivery for seniors, we need more resources to ensure everyone has the

necessities of life.

When you live alone, with no one to help you, a single phone call

Result: Everyone in our

our Community Hub.

**Result:** Everyone can

dark. The Christmas Bureau brightens the season for individuals and families who are struggling – and every year, we need more support. This annual event is also





- · Toys, presents, gift baskets, and cash donations for the Christmas Bureau
- Additional funds to support grocery and meal delivery, baby supplies, and basic necessities for our vulnerable neighbours
- Used clothing, coats, shoes, and other items to help with the high cost of these necessities
- Volunteer training to strengthen and expand our dedicated team





PROUD 2BE

How we need to

youth and their families are healthier and more connected.

There are times when identifying as LGBTQ2S+ can be hard; our staff and volunteers want to ensure everyone feels fully at home in our community.

## Open conversations reduce risk and strengthen families.

When parents can be supportive advocates, their LGBTQ2S+ youth are less likely to struggle with mental health issues. We need to expand our PROUD2BE program to help more parents, children, youth, and service providers to learn and connect without judgement.

#### What we need to fund:

- More staff to expand our PROUD2BE gatherings, support groups, workshops, and virtual events
- Virtual and in-person retreats to connect service providers, parents, and LGBTQ2S+ youth



jessie's legacy

How we need to

From movies to social media and online content, kids are constantly exposed to critical messages about their bodies.

Parents and professionals need increasingly more resources to help children and youth at risk of developing eating disorders. Jessie's Legacy is a trusted community resource. We need more funding to expand our research-backed education programs.

learly 10% of the opulation lives with neating disorder.

**Result:** Parents and professionals know how to help kids *before* they develop an eating disorder.

#### What we need to fund:

- New programs to support parents whose kids have just developed eating and body image issues
- More expert counsellors trained to help parents, youth, and children

# Seniors and caregivers play a vital role

in our families and our community

and mental health. The impact has been greater on seniors living with disabilities or chronic health



How we need to grow

#### What we need to fund:

- . More training to strengthen and expand our dedicated team of caring volunteers
- More expert counsellors trained in grief,
- Additional funds to provide grocery and meal delivery, everyday essentials, and holiday gift baskets

loss, transitions, and caregiver stress



# WE ARE CHANGING lives together

The world today can feel overwhelming. So many people are struggling, in so many different ways. And we all struggle sometimes.

We've weathered the trauma of a global pandemic. We now face a world where isolation has deepened mental health issues for people of all ages. Sexism, racism, homophobia, transphobia, and all forms of systemic inequity persist in our community. Even inflation is making it harder for seniors, families, and individuals to afford food and basic resources.

We have so much to do, but we are not helpless

This world is not too big or too much.

# IF WE WORK TOGETHER WITH care and intention

we can make a deep and lasting impact in our North Shore community.

Shorter wait lists will keep at-risk kids, women, and families healthy. Expanded programs will support new parents who are isolated and overwhelmed. Expert staff and fully trained volunteers can give seniors and families a shoulder to lean on.

We are here for everyone. At the same time, we are prioritizing our most vulnerable neighbours to ensure they get the help they need – at a time when our support matters most. We have a clear and intentional plan, and we know the way forward.

But we need your help. We need your support, at every level.

Join us

There is so much we can do together.





Family Services of the North Shore acknowledges the contribution of the Government of Canada, the Province of British Columbia, the City of North Vancouver, District of North Vancouver, and the District of West Vancouver.



We respectfully acknowledge that the services we provide are on the traditional and unceded homelands of the Coast Salish peoples, including the  $x^mm = \theta k^m = y^m = y^m = \theta k^m = y^m = y^m = \theta k^m = y^m = y^m$ 



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**ऑ** @FSNorthShore



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#### NOTE FROM THE PRESIDENT AND EXECUTIVE DIRECTOR

As we reflect on the last year, we know it's easy to feel a certain level of despair and hopelessness. We see a lot of pain and trauma around us, both in our community and in the world at large. Rather than feeling overwhelmed, we are filled with hope and inspiration from the people who are committed to making change and generously provide their time, energy, and talents to reduce suffering and increase support. Thank you to everyone who helps to make the Agency a stable and caring presence for those in our community, and across the province, who need us most.

The word "hope" is both a verb and a noun. As a verb, it means "to wish for something to happen." This is our idealism. As a noun, it means "the feeling of trust, confidence, belief, or expectation that something will happen." This is our competence. At Family Services of the North Shore, we practice hope as a verb and as a noun, which is our advantage — and our privilege.

Together, we are making real and lasting change. We have exceptional volunteers and committed donors and funders; nothing happens without your collective, unwavering support. We have excellent partners, who share our values and inspire us to raise the bar.

We have a Strategic Plan that serves as our North Star, guiding us to support people right when their struggles begin. We know this is the time when even a little help can make all the difference. We also focus on people who are responsible for others, and whose lives directly affect others, such as parents and caregivers. When we help parents, we know it will change their children's lives forcewer.

I hank you.

Over the past year, we made remarkable progress on our strategic priorities, including expanded programming for new parents at our Thrive Family Centres, and we'll soon add Thrive drop-in programs at our Community Hub in Capilano Mall. We created Connect Days at the Hub,

which provide food, clothing, essentials, resources, and connection to low-income families.

We were also excited to launch Embody, which represents the next chapter in the story of Jessie's Legacy. The new program name and visual identity reflect a renewed focus on preventing serious eating or self-esteem issues among BC children and youth.

To address the growing demand, we expanded our grief support groups. We continued our PROUDZBE programming for LGBTQ2S+ children, youth, and families, with plans for an in-person, province-wide event later this year. As we work to create our Clinical Training Centre, we've added more intern counsellors and expanded supports for women and children affected by violence.

Our commitment to support women and children affected by violence also led us to create the first-annual Bubbles & Brunch event launching in spring 2024. We thank a committee of incredible volunteers, who refuse to stand by and let women suffer alone, for bringing this idea to life.

We're proud of these accomplishments, yet we know the need is both deep and expansive. Please stay with us on this journey. Together, we can bring lasting change to the most vulnerable people in our community.



Nancy Adie-MacKay Board President

Young adde-you Kay



Julia Staub-French Executive Director

Julia Strene



6 Our commitment to support women and children affected by violence also led us to create the first-annual Bubbles 6 Brunch event launched in spring 2024. We thank a committee of incredible volunteers, wh refuse to stand by and let women suffer alone, for bringing this idea to life.

> - Nancy Adie-MacKay Board President

### 2023/2024

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President, Agency Board Director, Foundation Board

#### Brian O'Neill

Vice President, Agency & Foundation Boards

#### vice Preside

President, Foundation Board

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#### lichelle Noorani

Pirector, Agency Boar

#### Suzara Viray

#### Director, Agency Boa

Director Assessed

#### Bob Yau

Director Agency Board

#### **OUR IMPACT**

#### **Thrive Family Programs**

Thrive Family Programs were in high demand this year with 798 more parents and caregivers visiting 14,411 times this year. Our Babynastics sessions for infants helped moms connect and feel less alone. Our weekend Pancakes and Play sessions helped dads bond with their children and feel more confident. We continue to make sure all parents have the basics like diapers, formula, clothing and food from our Alexa's Exchange Room.

We are meeting the needs of parents who feel isolated and alone.

- 37% more parents and caregivers visited Thrive Family Programs.
- New for September 2024! We are opening a new Thrive Family Centre at our Family Services of the North Shore Community Hub so we can support more parents.
- 66 I love this program! Great place to come and meet with other moms, talk and not feel so alone. Staff is always so kind and friendly, checking in and asking how we are.
  - Thrive parent

#### **Counselling and Support Services**

Our Counselling and Support team provided expert clinical services to children, youth, and adults who reached out to us for help when there was nowhere else to turn. This year we have dedicated additional resources to ending the cycle of abuse and trauma for women and children. We provided services in 10 languages at low or no cost ensuring everyone has equal access to a future they deserve.

We are having an impact on women, children, and families.

- 81% of women now know that abuse is about power and control.
- 73% of clients report that they are better able to cope with the stresses in their lives.
- We added a counsellor to work with parents who are impacted by violence and abuse.
- We expanded our Clinical Training Center and provided 1,422 sessions for \$25 or less. We are very proud of our six master's level interns who provided excellent services!

6 6 I believe in myself again. I have hope for my life and am positive about my future.





#### **Community Hub**

Our Family Services of the North Shore Community Hub at the Capilano Mall exists because at some point in life we all need someone to lean on. Our staff and volunteers helped 20 % more seniors and families impacted by food insecurity, poverty, and social isolation. We expanded our food and meal delivery, clothing exchange, caring calls, connect days, and Christmas Bureau programming.

Your neighbours are here at the Community Hub

- 3,046 people helped through our Community Hub Programs
- 2,775 parents and children helped at the Christmas Bureau
- 1,657 people participated in Connect Days
  - Keeping the Hub open in the early evening allowed 28% more families to receive support.
- 391 active volunteers are working at the Community Hub

#### PROUD2BE

When LGBTQ2S+ children and youth are supported within their families, schools, and communities they feel whole and can imagine a complete life ahead of them. Many of our parents are expressing deeper concern about the safety of their children in our current environment. This has led to over 400 people participating in our PROUD2BE support groups, gatherings, and educational events this year, including 30 parents of gender diverse youth who met weekly for support, community and allyship.

- 6 6 I come from a place of acceptance, but I also need to feel educated in order to support my youth through this process. This discussion really helped ease my own fears and refocus on my amazing youth and their needs.
  - Participant in PROUD2BE event

- 6 6 We are forever grateful for the work of Family Services of the North Shore and their service to the community of parents, children, and youth that our clinic also serves. PROUD2BE provides vital information and support which is not available elsewhere in our province.
  - Daniel L. Metzger, MD. Pediatric Endocrinologist, BC Children's Hospita

37% more parents and caregivers visited Thrir Family Programs.

#### **OUR IMPACT**

#### **Seniors and Caregivers Connect**

Our Seniors and Caregivers Connect program supported 224 seniors and 283 caregivers by providing support, connection, and resources to those caring for older adults who live at home.

More seniors, caregivers, and others experiencing grief due to the loss of a loved one found supportive community through our Grief Support Group. Skilled and dedicated staff and volunteers offered seven 8-week groups this year to meet the increased demand.



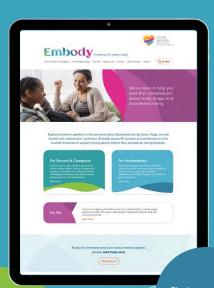


#### **Embody** Kindness for every body

After 20 years, we've opened a new chapter in the story of Jessie's Legacy. We're excited to announce that Jessie's Legacy Eating Disorders Prevention and Awareness program is now Embody.

Jessie's Legacy launched in 2004 to honour Jessie Alexander – a young North Shore woman who died of complications from a longstanding eating disorder. It wa Jessie's hope to help others suffering from disordered eating and depression. While Jessie was never able to realize her dream, her legacy continues to inspire us, each and every day.

Our new program name and visual identity reflect a renewed focus on prevention. The earlier we can help children to feel at home in their bodies, the less likely they are to develop more serious eating or self-esteem issues. We equip BC parents, caregivers, and professionals with evidence-based information to support young people before they develop an eating disorder.



Find out more at embodybc.com

This program is dedicated to Jessie Alexander, who inspires us to practice daily kindness – both to ourselves and to others. Known for her warm smile, easy laugh, and unwavering compassion, this is her legacy of love.



# Thank you to our donors

#### \$5,000 - \$9,999

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<u>View donors online</u> in 500+ categories, including Silver, Bronze, and In-Kind who also gave between April 1, 2023 and March 31, 2024.

William and Betty Fox

Zelma Rebmann-Huber

Whether you have been a supporter for 30 years or

making a difference

\$70,000 + was raised through creative

North Shore neighbours

We thank all 2,200+
donors for their generous

donors for their generous support. View a full list of \$500+ donors. Thank you

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Hollyburn Country Club's Women's Tennis Club

Hollyburn Pickleball Committee

• Lisa Southern Bikes for Tykes

• North Shore Auto Mall Gift Drive

North Vancouver Dentistry & Implant Centre

Obsession Bike

• Pace Spin Studio

• Quinn & Taylor Mathiesen-Newcomb's wedding wish list

RBC Gift Card Campaign

Strength Connected

• The Caring Schools Volunteers

The Helping Hearts Volunteers

• Toy Drive Brunch

Join this

community of fundraisers and raise funds your way

Learn more on our 3rd Party Fundraising page.



# Events THAT BROUGHT US TOGETHER

#### **Beer by the Pier**



**\$1.1 million** raised since 2015 launch!





#### **Christmas at the Beach House**



\$1.23 million





# Thank you TO OUR CORPORATE PARTNERS

With your help, we will continue to respond to the needs of our community.

#### The meaningful ways our corporate partners have supported us:

- Team Volunteering
- Hosting Fundraisers
- Hub care kits and gift baskets

Coast Capital Savings creating holiday gift bags.





RBC supporting our Community Hub.

building care kits for families at our Community Hub.



# Thank you TO OUR VOLUNTEERS 66 Empathic. Competent. Dedicated. Leade a few words that describe our Agency vo

6 Empathic. Competent. Dedicated. Leaders. These are just a few words that describe our Agency volunteers. We're grateful for these inspiring people who make the North Shore a more connected, caring place to live.

- Julia Staub-French, Executive Director

Volunteers gathering at

Beer by the Pier volunteer committee. Visit the Beer by the Pier event page on our website for more information, including committee names.



( ) I am so grateful that I have found a place to "hang my hat"... a place to belong, a place to make more friends and to make a difference.



Bubbles & Brunch committee came together to support our gender-based violence programs. Visit the Bubbles & Brunch event page on our website for more information, including committee names.

6 6 I volunteer because it makes me feel good to be a part of something that does so much good in our community.

Seniors and Caregivers Connect program volunteers.



Volunteer at the Community Hub.

Christmas at the Beach House volunteer committee. **Visit the Christmas at the Beach House event page on our website** for more information, including committee names.





# Our strategic approach

#### Support when it matters most

We focus on supporting people when their challenges and struggles begin. This is the time when a little help can make all the difference.

#### Support for those who care for others and those whose lives are most at risk

We focus on people who are responsible for others and whose lives directly affect others, such as parents and caregivers. We also focus on people affected by systemic inequilies, trauma, and abuse. We care about all people equally, but our time, energy, and resources aren't unlimited. Our efforts need to ripple out and shape as many lives as possible.

#### Our strategic priorities

When we understand what this approach looks like, in our Agency and across the community, it sharpens our focus. We've distilled our strategy into five concrete priorities that guide our work and our decisions, each and every day.

 Facilitate strong, caring, and meaningful connections between people throughout our community

We all have a fundamental, human need to belong. We all need to be connected to others and to be part of a welcoming community. Together, we aim to foster healthy, meaningful, safe, and vibrant connections between people.

- Create new and timely ways of responding to the needs of children, youth, and families
   People are often most vulnerable when challenges first set in. This is when we want to help families, especially those who are isolated, marginalized, or who have experienced trauma.
- 3. Expand our range of approaches to counselling and trauma-informed services

Mental health issues tend to flow outward. They affect the person experiencing these challenges, those in their care, and those whose lives they influence. We will focus on people experiencing abuse and trauma.

4. Deepen our commitment to diversity, equity, inclusion, and reconciliation

We will focus on serving people having negative racialized experiences and expand our ability to serve LGBTQ2S+ communities. We'll do both internal and external work on anti-racism, inclusion, equity, and reconciliation.

Strengthen the care, support, and development of our staff and volunteers

We are deeply invested in our staff, and their health and development. We will nurture a culture of wellness for staff and volunteers by providing a safe, inclusive workplace where people can use their voice, power, apitiudes, and leadership.

> To read the full Strategic Plan, please visit our website at www.familyservices.bc.ca

#### MESSAGE FROM THE BOARD TREASURER

I am pleased to report that Family Services of the North Shore (the "Agency"), and Family Services of the North Shore Foundation (the "Foundation") maintained a strong financial position this year. A secure financial base enabled the Agency to ensure existing programs and services remained accessible.

We are thankful for the financial support we received from our donors and partners. We are grateful for the continued support from the Province of British Columbia, the Government of Canada, the City of North Vancouver, the District of North Vancouver, the District of West Vancouver, and United Way British Columbia.

Total Agency revenues were approximately \$473,000 greater than last year, reflecting larger contributions from the Province of BC, offset by lower grants and foundation revenues. Salaries increased, consistent with higher Province of BC contracts. Program expenses increased to deliver on our Strategic Plan. The Foundation supported the Agency by approximately \$1.8 million, which is similar to last year's amount.

The Foundation successfully raised approximately \$1.53 million through events, donations, and grants from individuals, corporations, and foundations. The continued generosity of our donors helped us serve those in our community who needed us the most.

Our investments, consisting of term deposits and investment funds held at the Vancouver Foundation, had a market value of approximately \$4.1 million as of March 31, 2024, (as compared to \$4.7 million at the same time

last year). These investments generate immediate and ongoing distributions in support of our programs and will continue to be utilized over the coming years to provide liquidity and support our Strategic Plan.

We are optimistic heading into next year and are focused on providing the programs and services our community needs now and in the years to come. We are excited to implement Year Two initiatives of our Strategic Plan and have set a 2024-25 budget that increases staffing levels to provide mental health services, support seniors, parents and caregivers, and programming for vulnerable families. Our financial position continues to be strong because of your generosity and partnerships. Collectively, we can meet our community's ongoing challenges together.

#### Alison Parry, CPA, CA, CFA

**Board Treasurer** 

hank you to our government funders

City of North Vancouver
District of North Vancouver
District of West Vancouver
Government of Canada
Province of British Columbia:

- Ministry of Children and Family Development
- Ministry of Public Safety & Solicitor General
- Provincial Health Services Authority
- Community Action Initiative

United Way British Columbia

#### 2023 - 2024 FINANCIALS (FOR THE YEAR ENDED MARCH 31ST)

#### FAMILY SERVICES OF THE NORTH SHORE

REVENUES:	2024	2023
Government Contracts	\$3,121,225	\$2,485,724
Contributions from FSNS Foundation	1,783,649	1,781,487
Fundraising, Donations and Grants	886,497	1,055,029
Professional Fees	150,945	145,355
Investment and Other Income	121,486	123,622
TOTAL REVENUES	\$6,063,802	\$5,591,217
EXPENSES:		
Salaries and Benefits	4,086,651	3,799,411
Transfers to Other Agencies	812,812	682,705
Office and Sundry	333,873	303,718
Program	328,648	277,878
Premises	300,335	317,209
Amortization	78,341	76,067
Consulting Fees	56,599	51,992
Promotion and Communication	37,301	57,006
Staff Development	29,272	22,764
TOTAL EXPENSES	\$6,063,832	\$5,588,750
OPERATING (DEFICIT) SURPLUS	(30)	2,467
Gain (Loss) on Investments	30	(2,467)
EXCESS OF REVENUES OVER EXPENSES	\$-	\$-

#### FAMILY SERVICES OF THE NORTH SHORE FOUNDATION

REVENUES:	2024	2023
Donations	\$960,978	\$886,809
Special Events and Campaigns	570,725	629,727
Investment Income	210,811	185,631
TOTAL REVENUES	\$1,742,514	\$1,702,167
EXPENSES:		
Contributions to FSNS	1,783,649	1,781,487
Salaries and Benefits	125,000	125,000
Special Event and Campaign Costs	69,223	70,122
Office and Sundry	30,996	26,941
TOTAL EXPENSES	\$2,008,868	\$2,003,550
OPERATING (DEFICIT) SURPLUS	(266,354)	(301,383)
Unrealized gain (loss) on Investments	239,055	(97,612)
DEFICIENCY OF REVENUES OVER EXPENSES	\$(27,299)	\$(398,995)

Audit performed by Rolfe, Benson LLP Chartered Professional Accountants, Vancouver, BC. Complete audited financial statements available on request.



#### Volunteer with us

We're always eager to find volunteers for our wide range of programs and services - and everyone is welcome. If you are interested in joining us please contact Michele Varley at varley@familyservices.bc.ca or call (604) 984-9627.

#### Support us

We'd love to hear from you! If you are interested in supporting our programs and services, please contact Lucy Isham-Turner at isham-turner@familyservices.bc.ca or call (778) 870-6793.

#### Connect with us

We'd be happy to share more about what we do and offer a tour. Please contact Amy Lynn Taylor at taylor@familyservices.bc.ca or call (778) 886-2501.



Family Services of the North Shore acknowledges the contribution of the Government of Canada, the Province of British Columbia, the City of North Vancouver, District of North Vancouver, and the District of West Vancouver.



We respectfully acknowledge that the services we provide are on the traditional and unceded homelands of the Coast Salish peoples, including the  $x^m = \theta k^m = 0$  (Musqueam),  $S_k w = w = 0$  (Squamish), and s = 0 (Tsleil-Waututh) Nations.









# The Road to Opening





- Construction Update
- Interiors
- · Project Schedule
- · Communications Plan
- HJCRC Operations Planning



# **Construction Update**





Mass Timber



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# **Construction Update**



Envelope Work - Arena



# **Construction Update**



**Envelope Work - Fitness** 



5

# **Construction Update**



Glazing & Envelope Works



# **Interiors**





Aquatics & Concrete Works



7

# **Interiors**



Arena









Atrium



9

# **Interiors**



Spaces for Informal Gathering



# Interiors





Spaces for Informal Gathering



1

# **Interiors**





Spaces for Informal Gathering



## **Interiors**



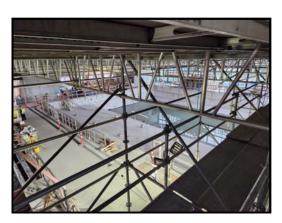


**Fitness Centre** 



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## **Project Schedule 2025-2026**



- Q1-Q3 2025: Exterior site work to be completed
- Q3 2025: Road works and street lighting to be completed
- Q2 2025 to Q1 2026: Building commissioning
- Q1 2026: Construction complete
- Q1 2026: Café tenant improvements
- Q1 2026: NVRC Mobilization
- Q2 2026: Facility opens to public



## **Communications Plan**

- Year to Launch opportunity to create awareness, generate excitement and pride for this once in a generation project
- Proactive media-friendly activations and briefings
- Planning roll-out range of wonderful stories and visuals





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## **Communications Plan 2025-26**

- Communicate the "firsts" the unique features of HJCRC (leading edge facilities, environmental and accessibility performance); and
- Longer term benefits of building this significant community space for North Vancouver





## What You'll See - 2025



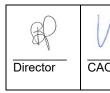
- from construction hoarding to signage on bus shelters and in current community centres.
- Social Media
  Storytelling highlighting
  service, programming,
  accessibility, design, and
  sustainability features of
  the new facility.
- Photography and Videography: Ongoing video storytelling to document the project's evolution.



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# HJCRC Operational Planning Change Ch







# The Corporation of THE CITY OF NORTH VANCOUVER OFFICE OF THE DEPUTY CHIEF ADMINISTRATIVE OFFICER

#### INFORMATION REPORT

To: Mayor Linda Buchanan and Members of Council

From: Robert Skene, Deputy Director, Civic Development and Strategic

Initiatives

Subject: NEW HARRY JEROME COMMUNITY RECREATION CENTRE AND

SILVER HARBOUR SENIORS' ACTIVITY CENTRE - ANNUAL

PROJECT UPDATE

Date: January 22, 2025 File No: 02-0800-30-0028/1

#### **ATTACHMENTS**

1. HJCRC & SH Newsletter & Project Update December, 2024 (CityDocs 2599239)

#### **SUMMARY**

The construction of the new Harry Jerome Community Recreation Centre (HJCRC) and Silver Harbour Seniors' Activity Centre (SH) is progressing on schedule, with project completion anticipated for the first quarter of 2026. The overall project budget is \$230 million, and 96% of the work has been tendered. As the project enters the final year of construction, planning for the closure of the existing HJCRC and the transition to the new facility are underway.

#### **BACKGROUND**

The HJCRC/SH project represents the most extensive capital revitalization initiative ever undertaken by the City of North Vancouver. Following years of planning, consultation, design refinement, and community engagement, construction is nearing completion on what will be a state-of-the-art, inclusive community amenity hub. This facility is designed to support the physical, mental, and social well-being of our community, reflecting the City's vision of being the "Healthiest Small City in the World".

Document Number: 2577525

#### DISCUSSION

#### **Project Schedule Update**

Council authorized the commencement of construction for the new HJCRC/SH on March 7, 2022. Through a phased construction approach, the project has effectively managed its financial strategy, ensuring work progresses in line with available funding. Key completed construction milestones include:

- **Utility Upgrades:** Advanced underground utility work on East 23rd Street, including water main, sanitary, and storm sewer replacements.
- **Site Preparation:** Bulk excavation, soil remediation, and removal of oversized boulders.
- **Structural Work:** Steel structure (90% complete) and building metal decking (65% complete).
- **Mechanical and Electrical Systems:** Mechanical systems (70% complete) and electrical systems (71% complete).
- Offsite Works: BC Hydro, Telus, Rogers/Shaw, and Lonsdale Energy Corporation underground infrastructure.

Looking ahead, the major upcoming construction activities include:

- **2025**: Completion of major building structure and envelope, ongoing electrical and mechanical work, interior finishes, commissioning, and landscaping.
- 2026 (Q1): Full construction completion.
- 2026 (Q2): Public opening of the new HJCRC/SH.

#### **Budget Update**

The project is being delivered amid one of the most volatile construction markets in decades. Rising inflation, supply chain disruptions, increased labour costs, and fluctuating commodity prices have all contributed to cost escalation. To mitigate these challenges, the project team employed several strategic approaches, such as:

- **Phased Tendering:** Tendering work as it is required, rather than at the outset, to allow for more accurate pricing based on real-time market conditions.
- Clash Detection: The use of 3-D computer modeling to identify design discrepancies early, minimizing costly changes during construction.

To date, approximately \$219.5 million of the \$230 million budget has been committed, with 96% of tendering completed. This transition from estimated to firm pricing provides greater certainty regarding final costs. However, it is important to note that the project is currently tracking to fully consume available contingency funds by the end of the construction phase. This highlights the need for continued vigilance in cost management, scope control and risk mitigation. The project team remains focused on maintaining budget discipline and identifying opportunities to absorb unexpected expenses while delivering a successful outcome.

#### **Risk Management**

The project has successfully minimized risk through a well-planned delivery methodology and early engagement of a construction manager as the Owner's Agent. A project-specific risk register has been developed and is actively monitored, tracking remaining risks across ten categories, including communication, scope, funding, schedule, safety, and quality. Some major risks and mitigation efforts included:

- Geotechnical Risk: Closed.
- Contaminated Soil Remediation: Completed at a cost of \$4M.
- Oversized Boulder Removal: Completed at a cost of \$100K.
- Supply Chain Issues: Procurement of long-lead items completed.

#### **HJCRC Operational Readiness Plan**

In preparation for the transition to the new facility, a team that includes NVRC, CNV and external project management is focused on ensuring operational readiness. The HJCRC Operational Readiness Team will focus on the following key areas to ensure a smooth operational launch:

- Furniture, Fixtures, and Equipment (FFE): Scope development, procurement, and coordination with vendors.
- **Change Management:** Supporting staff through large-scale organizational changes and ensuring smooth transitions in operations.
- **Training and Orientations:** Providing comprehensive staff training and orienting staff and user groups to new operational processes.
- **Move Management:** Developing and executing a detailed move plan, including retaining moving services and overseeing the move process.
- **Tactical and Integration Planning:** Finalizing readiness, dry-run activations, golive plans, and resourcing to ensure a smooth start for operations in 2026.

These activities will ensure the facility is ready to welcome the public. This comprehensive Operational Readiness Plan aims to ensure that the transition to the Harry Jerome Community Recreation Centre is efficient, well-coordinated, and successfully supports both staff and users from day one. The HJCRC Operational Readiness team is committed to delivering a facility that meets the needs of the community while maintaining the highest standards of service and operational excellence. Silver Harbour Seniors' Activity Centre is also underway on their operational readiness planning.

#### **Communications Strategy**

The team has developed a comprehensive communications strategy for the upcoming "year to launch" with the goals of:

- Creating awareness, excitement and pride for this once in a generation project
- Educating the public about both the near term benefits of the HJCRC (leading edge in environmental and accessibility performance) and the longer term benefits

(welcoming public realm and community building space for Central Lonsdale and North Vancouver)

Work will focus on proactive storytelling, a visual presence online and in community, as well a steady build of tactics (from giveaways to media-friendly activations) leading to the grand opening in Spring 2026 that will include:

- **Advertising** ranging from construction fencing to signage on bus shelters and in current community facilities.
- **Increased Project Newsletter Frequency:** Monthly updates on construction progress with a corresponding video update for the public.
- **Social Media Storytelling:** Highlighting programming, accessibility, design, and sustainability features of the new facility.
- Interest Holder Engagement: Focused updates for community user groups.
- **CityView Newsletter Feature:** A dedicated feature on the new HJCRC in the CityView newsletter.
- **Photography and Videography:** Ongoing video storytelling to document the project's evolution.

#### **Facility Opening Celebration**

The construction of the HJCRC is slated for completion in Q1 2026, with the facility opening to the public in Q2 2026. A grand opening event is planned to celebrate this important milestone. This event will also provide an opportunity to celebrate the closure of the existing HJCRC and usher in a new era of community culture and recreation.

#### FINANCIAL IMPLICATIONS

The financial management of the HJCRC/SH project remains on track. The successful implementation of risk mitigation strategies including phased tendering has allowed the project to adapt to changing market conditions while maintaining budget integrity.

#### INTERDEPARTMENTAL IMPLICATIONS

Coordination has been a key element of the project's success, with input and collaboration from every City department, North Vancouver Recreation and Culture and Lonsdale Energy Corporation.

#### STRATEGIC PLAN, OCP OR POLICY IMPLICATIONS

The new HJCRC/SH project aligns with the City's long-term vision of "A Healthy City for All." It will provide a vibrant, inclusive community space designed to meet the health and wellness needs of current and future generations. The project represents a key investment in the City's infrastructure, ensuring that North Vancouver remains a thriving, connected, and healthy community for years to come.

RESPECTFULLY SUBMITTED:

Robert Skene

Deputy Director, Civic Development and

Strategic Initiatives

# Harry Jerome Community Recreation Centre Project



A VIBRANT SOCIAL HEART OF OUR COMMUNITY

PROJECT UPDATE December 2024

#### **Executive Summary**

The new Harry Jerome Community Recreation Centre Project and Silver Harbour Seniors' Activity Centre (HJCRC/SH) continue to be the largest investment in community recreation in the City. When completed, it will provide more than 18,580 sq.m. of inclusive and accessible community space to support the health and wellbeing of our community. Construction is currently focused on structural steel, mass timber elements, steel deck, masonry, mechanical and electrical work.

#### Highlight -Video Walkthrough with homa Architecture + Design

The City of North Vancouver is thrilled to have home as the design architect for the Harry Jerome Community Recreation Centre. home is a globally recognized leader in the design of inclusive, sustainable community recreation centres. As part of home's design process, the entire building has been modeled in a virtual world. These virtual models are an excellent tool to showcase the design and generate videos and renderings of exterior views and interior spaces. We invite you to take an 8 minute virtual walkthrough of the new centre narrated by home.



Use this QR code to link to the video or visit the HJCRC project website www.cnv.org/HJCRC to view all HJCRC project videos.



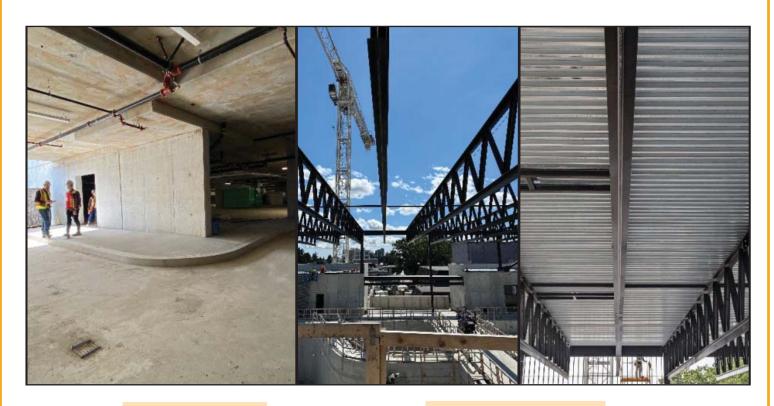
# Harry Jerome Community Recreation Centre Project

A VIBRANT SOCIAL HEART OF OUR COMMUNITY

**PROJECT UPDATE December 2024** 

# October, November & December Updates

- Lap pool concrete pour nearing completion
- · Pool mechanical work nearing completion
- Aquatics area roofing nearing completion
- Drywall installation has begun
- Glazing and roofing works continue
- Tiling work has commenced in aquatics areas



Parkade curbs underway

Progress of structural steel and roof

## JANUARY UPCOMING ACTIVITIES

- · West crane to come down
- Site office to be relocated to Southwest corner
- Permanent power energized
- Parkade ramp slab pour













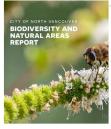












"Reduce the frequency of mowing to allow select fields to establish as meadows, providing pollinator habitat and cover for small mammals and wildlife."

"Increase biodiversity, food production and community gardens throughout the City."

"Position the environment and climate priorities at the core of land use and transportation planning, and at the foundation of decision-making."



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# **Biodiversity and Public Space**











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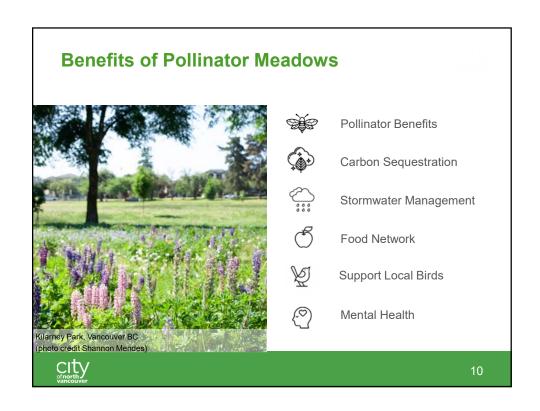




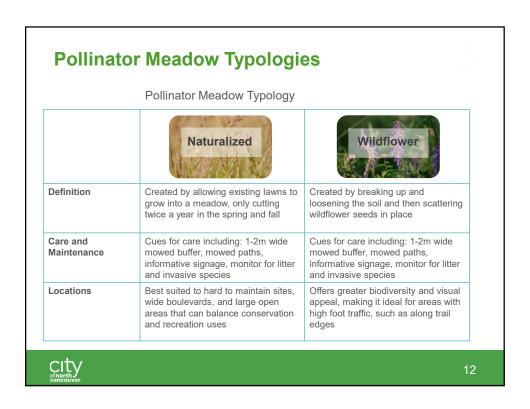


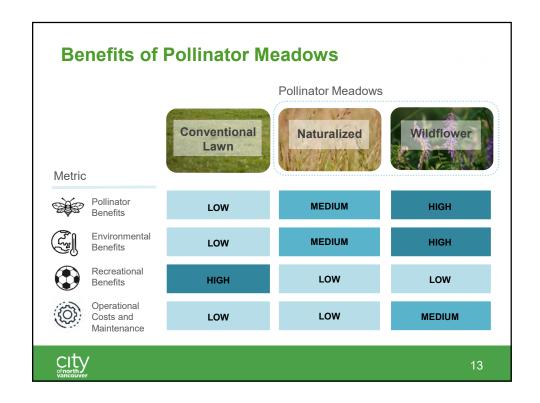






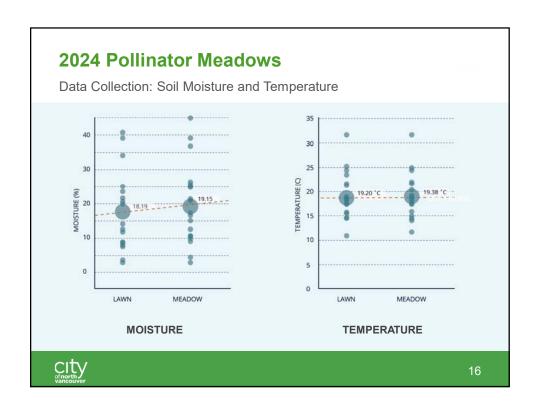
















Common Concerns and Community Response



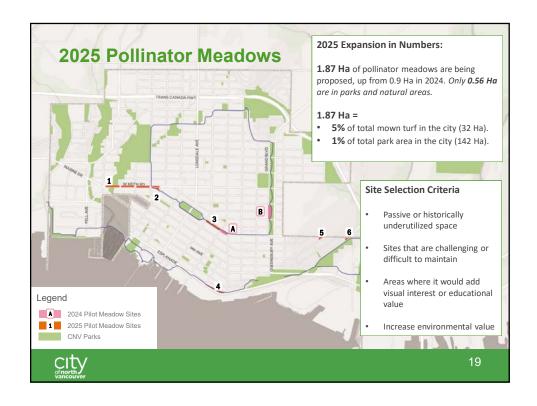
"Love this! Makes my day on my morning walk to see the grasses and flowers \*"

"Really great what's been done on Grand Blvd! Love the grass maze!"

"A great idea! Were there any beautiful wild flower seeds spread in these areas?

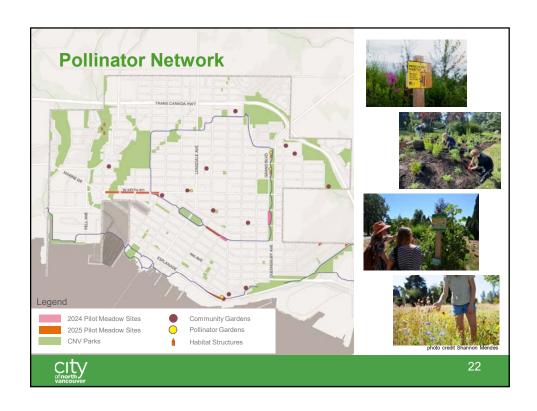
"So approve of this and happy to see it. We've been converting our front yard also in North Vancouver and it's amazing how many more bees and birds we have hanging out."

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# The Corporation of THE CITY OF NORTH VANCOUVER ENGINEERING, PARKS & ENVIRONMENT DEPARTMENT

**REPORT** 

To: Mayor Linda Buchanan and Members of Council

From: Derek Priestley, Section Manager, Park Operations

Subject: POLLINATOR MEADOW PILOT PROGRAM

Date: January 22, 2025 File No: 12-5810-01-0001/2025

The following is a suggested recommendation only. Refer to Council Minutes for adopted resolution.

#### RECOMMENDATION

PURSUANT to the report of the Section Manager, Park Operations, dated January 22, 2025, entitled "Pollinator Meadow Pilot Program":

THAT staff be directed to continue the pollinator meadow pilot program at existing sites in the City Parks and Boulevards, along with expanding meadows within areas proposed;

AND THAT staff report back to Council with future operational and data updates related to the pollinator meadow initiative.

#### **ATTACHMENTS**

- 1. 2023/2024 Piloted Locations and 2025 Proposed Meadow Expansion Sites (CityDocs 2625917)
- 2. Fire Hazard Mitigation Plan (CityDocs <u>2625916</u>)

#### **SUMMARY**

This report is submitted to Council following the completion of the second year of the Pollinator Meadows Pilot Program. The purpose of this report is to provide data collected thus far, discuss the balance of maintaining service levels while implementing these meadows, and propose next steps for the program. This report will also discuss opportunities to advance implementation of this sustainable practice that strives to balance recreation and conservation, and that aligns with objectives of the City's Climate and Environment Strategy as well as the priorities outlined in the Council's Strategic Plan.

Document Number: 2607083

#### BACKGROUND

In April 2024, staff presented to Council a proposal to expand pollinator meadows within parks and public spaces. Council directed staff to prioritize maintaining core park and streetscape service levels while continuing with the pilot areas to enhance our ecosystem through added biodiversity and improved visual interest for the public. Additionally, Council instructed staff to begin collecting data on the pollinator meadow pilot. In 2024 maintenance routines were improved to demonstrate the cues for care, wildflowers were introduced and data was collected on the existing pollinator pilot areas informing a staff proposal to consider the continued pollinator pilot program for 2025.

#### **DISCUSSION**

## Worldwide Precedents and Health Benefits:

The practice of creating pollinator meadows in parks and open spaces is being adopted by leading cities around the world. From London to New York, and Toronto to Vancouver, cities are embracing pollinator plantings and meadows to enhance ecosystem services and address environmental challenges.

Moreover, this shift in practice can contribute to better physical and mental health outcomes. In response to the City's pilot program Vancouver Coastal Health noted that with regard to pollinator meadows "green spaces also contribute to better physical and mental health, increase access to nature, encourage active living, and create aesthetically pleasing environments."

## Meeting Council's Priorities and Objectives:

In the summer of 2024 Council endorsed the 'Climate and Environment Strategy,' which includes the pillar 'Less Grey, More Green.' This pillar outlines tactics to enhance natural area connectivity, expand the urban tree canopy, and integrate more green into our parks and public spaces to support biodiversity. One key tactic—'Position the environment and climate priorities at the core of land use, transportation planning, and decision-making'—aligns closely with the pollinator meadow pilot program.

This meadow program also advances Council's 2022-2026 Strategic Plan priority, 'A Resilient City,' and aligns with recommendations from the 'Biodiversity and Natural Areas Report' delivered in 2023.

## Pollinator Programs in the City:

Pollinators, such as bees, wasps, butterflies, birds, and bats, are in decline due to habitat loss, climate change, pesticide use, and the destruction of foraging areas. Pollinators play a crucial role in supporting biodiversity, ensuring food security, and fostering a healthy, sustainable urban environment.

In response, the City has implemented various initiatives to help protect and promote pollinator habitats. These include establishing pollinator gardens, installing habitat

structures like bat boxes and mason bee houses, collaborating with local stewardship groups to exchange knowledge, and developing Pollinator Meadow pilot sites.

## Pollinator Meadow Typologies:

Staff have implemented two types of pollinator meadows:

The first, a "Naturalized Meadow", is created by allowing existing lawns to grow into a meadow, only cutting the entire area twice a year in the spring and fall. These sites include a mown 1-2 metre perimeter buffer to create a clean boundary treatment that reinforces the perception of intentional and ongoing maintenance and helps signal what some call 'Cues for Care'. Paths and perimeter buffers are mowed to display these cues for care and to maintain desire lines for walking and access to seating or other park features. Naturalize meadows are well suited in hard to maintain areas (e.g. steep slopes) and underutilized sites as well as areas large open spaces where there is an opportunity to balance conservation and recreation uses.

Complementing the Naturalized Meadow, is the Wildflower Meadow, which introduces a wider array of pollinator species and more visual interest for the public. Wildflower meadows can be implemented in pockets within the larger naturalized meadow. These wildflower meadows are created by breaking up and loosening the soil and then scattering native wildflower seeds in place. While establishing a wildflower meadow involves more effort upfront, once established, the care and maintenance regime is cost neutral and similar to the naturalized meadow. The wildflower meadow offers greater biodiversity and visual appeal, making it ideal for areas with high foot traffic, such as along trail edges. People can enjoy the visual appeal of the wildflowers, while they add to biodiversity and our overall pollinator network.

## Communications and Engagement:

In the second year of the pilot, Parks staff worked closely with the Communications division to develop a comprehensive communications plan, which included naming the program 'Pollinator Meadows' and developing a dedicated webpage titled "Planting for Pollinators" (<a href="https://www.cnv.org/community-environment/social-planning/local-food/pollinators">https://www.cnv.org/community-environment/social-planning/local-food/pollinators</a>). New signage was installed on-site, and educational materials, including a news bulletin (<a href="https://www.cnv.org/City-Hall/News-Room/Whats-New/2024/7/3/Pollinator-Meadows-Creating-a-Beautiful-Buzz">https://www.cnv.org/City-Hall/News-Room/Whats-New/2024/7/3/Pollinator-Meadows-Creating-a-Beautiful-Buzz</a>), were shared via the City's digital media channels. These efforts aimed to raise awareness of the initiative and to encourage residents to adopt pollinator-friendly practices at home.

The response to the digital media campaign was overwhelmingly positive. Social media posts about the initiative garnered more likes and comments than usual, with the overall sentiment being both positive and curious.

Although the overwhelming majority of the feedback was positive, staff acknowledge that the shift in aesthetics is a concern for some individuals. It was crucial to prioritize communication around the change in maintenance and that there would be ongoing monitoring of these sites.

The positive sentiment from the community is seen as a successful outcome of the proactive information and educational materials the City shared about the program throughout the 2024 pilot.

## **Data Collection and Results:**

Staff engaged local biodiversity biologists (Melittologist) and citizen scientists to assist with data collection related to pollinator presence and flower blooms. While the second year of the pilot demonstrated positive outcomes across numerous metrics, staff have just finished the first year of data collection, which establish baseline observations and measurements. Experts have indicated that trends related to the positive impacts of pollinators can only be observed by establishing year-on-year data.

Through engagement with other citizen scientists groups along with connecting with staff from Lower Mainland municipalities that have established multi-year meadow programs, staff have learned that increasing meadows equates to more blooms and foraging habitat, and more blooms and foraging habitat equates to more pollinators. With that in mind, staff are confident that establishing more meadows in our city increases our pollinator population and supports and increases connectivity of our overall pollinator network. Data collection will continue in 2025 and staff plan to continue to report to Council on the results.

## Site Selection Criteria:

With initial data indicating positive trends in pollinator counts and feedback from the public supporting the program staff are looking for opportunities to expand the program in 2025. New sites were reviewed to ensure they meet the following selection:

- Passive or historically underutilized spaces, such as wide traffic boulevards
- Sites that are challenging or difficult to maintain, such as steep slopes
- Areas where it would add visual interest or educational value, such as high profile locations and trail edges
- Locations that could further increase environmental value through aligning with known urban corridors and urban areas with low biodiversity, specifically sites along the sprit trail and green necklace.

Existing 2023/2024 pilot sites proposed to be retained in 2025 (0.9 hectares):

- 1. Boulevard Median at East Keith Rd Between St. Davids Ave and St. Andrews Ave (0.2 hectares)
- 2. Grand Boulevard Between 9th and 11th, half of the block (Westside, 0.7 hectares)

New expansion sites proposed in 2025 (0.97 hectares):

- 1. West Keith Rd Blvd: Marine Dr. to Mahon Ave (0.45 hectares)
- 2. East Keith Rd: St. Georges Ave to St. Andrews Ave. (0.22 hectares)
- 3. 13th St. at Mahon Ave, (0.05 hectares)
- 4. Spirit Trail: Alder Community Garden to St. Patricks Ave, (0.2 hectares)
- 5. E Keith Rd & Shavington St (0.04 hectares)

6. E Keith Rd & Brooksbank Ave (0.015 hectares).

#### FINANCIAL IMPLICATIONS

Similar to the previous year's pilot, the Pollinator Meadows Program remains cost-neutral. Financial analysis continues to indicate that the operational costs of maintaining pollinator meadow sites are offset by the different management tasks involved, including seeding native wildflowers, planting, weeding, invasive plant management, monitoring, litter picking, and raking. Staff will continue to track the expenses associated with the shift in maintenance objectives to see if scaling up the operations by adding more areas equates to lower operating cost output trends.

#### INTER-DEPARTMENTAL IMPLICATIONS

## Public Safety Department:

Fire Prevention - Park staff continue working closely with City Fire Prevention developing a hazard mitigation plan that includes a phased response to addressing risk associated with increasing or extended fire danger ratings.

Bylaw - The "Nuisance Abatement" Bylaw states that the owner or occupier of real property shall clear such property of brush, and of grass in excess of 30 centimeters in length, however, there is discretion to enforce and therefore if complaints were communicated to staff, Bylaw staff would consult with Parks staff to check on the property in question to evaluate if private residents are following the principled and purpose driven approach of pollinator meadow aesthetics.

## STRATEGIC PLAN, OCP OR POLICY IMPLICATIONS

The Pollinator Meadows program aligns with the following Council-endorsed policies:

- Climate & Environment Strategy objective: 'Protect and improve biodiversity, the health of flora and fauna, and improve soil health for a changing climate.'
- Council's 2022-2026 Strategic Plan priority: 'A Resilient City.'

#### CONCLUSION

Staff feel that Council's directives from 2024 were successfully achieved in the second year of the pilot, and given that the positive outcomes were realized across multiple metrics categories, staff recommend a balanced approach to expanding the program. This expansion would focus on areas that are difficult to maintain or are not frequently used for recreational or self-directed leisure activities.

RESPECTFULLY SUBMITTED:

Derek Priestley Section Manager, Park Operations

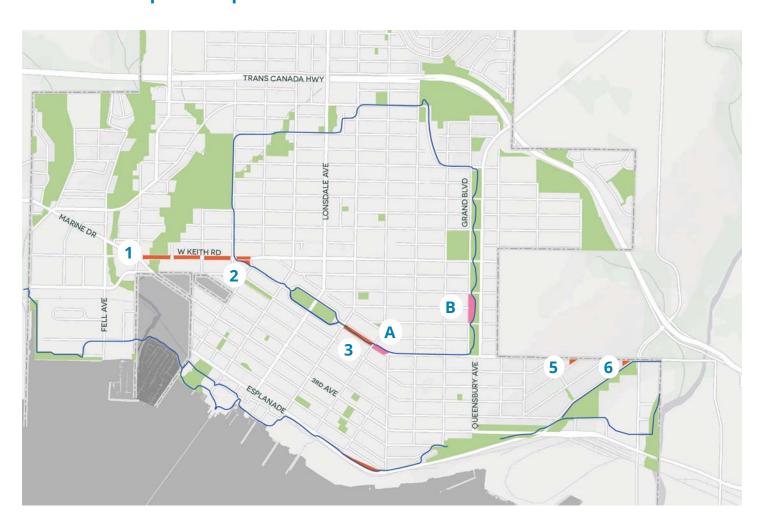


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Part 1: 2023 / 2024 Pilot Sites and 2025

**Part 2: Proposed Expansion Sites** 



## 2023/ 2024 Pilot Sites

- A E Keith Boulevard at St. David's Ave
- B Grand Boulevard: 9th St to 11th St, E side of block

# **2025 Proposed Expansion Sites**

- 1 W Keith Rd Blvd: Marine Dr to Mahon Ave
- 2 13th St. at Mahon Ave
- 3 E Keith Rd : St. Georges Ave to St. Andrews Ave
- **4** Spirit Trail: Alder Garden to St. Patricks Ave
- 5 E Keith Rd & Shavington St
- 6 E Keith Rd & tt Ave



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Part 1: 2023 / 2024 Pilot Sites

A: East Keith Boulevard at St. David's **Ave, 0.2 Ha** 



B: Grand Boulevard: 9th St to 11th St, East side of block, 0.7 Ha





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# **Part 2: 2025 Proposed Expansion Sites**

# 1: West Keith Rd Blvd: Marine Dr to Mahon Ave, 0.45 Ha

West Keith Rd Blvd, from Marine Dr. to Mahon Ave is a wide traffic boulevard making up almost 0.5 hectares. Improving the biodiversity and environmental potential of this site could support a known urban corridor for flying species such as birds and pollinators, connecting the green necklace to the biodiversity rich Mahon park and mosquito creek.



## Plan



#### Plan Detail





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# 2: Traffic Corner: 13th St. at Mahon Ave, 0.05 Ha

This site is a traffic corner adjacent to Queen Mary Community garden, where the pollinators between the meadows and garden would be mutually beneficial.







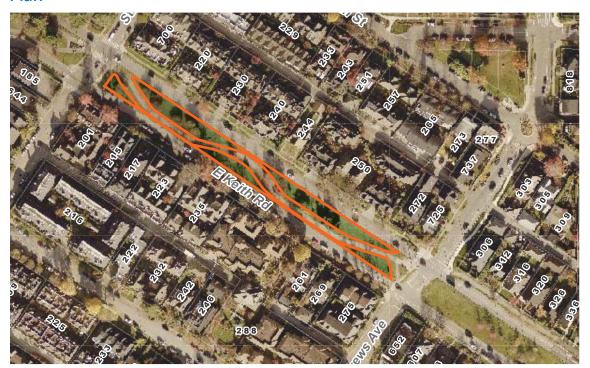
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# 3: East Keith Rd: St. Georges Ave to St. Andrews Ave, 0.22 Ha

Recreational activities such as picnicking and ball sports are also not well supporting due to the narrow open space surrounded by traffic. Rather, the Green Necklace weaves through this boulevard and a wildflower meadow could strengthen this visual attractiveness and interest of this green corridor







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# **4: Spirit Trail: Alder Community** Garden to St. Patricks Ave, 0.20 Ha

This site is a wide boulevard between the spirit trail and low level road and is another known urban corridor connecting to Moodyville Park. Similar to East Keith, the boulevard is too narrow, and steep in some areas, to support passive recreation and is a great opportunity to enhance the experience of travel along this trail network.







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# 5: E Keith Rd & Shavington St, 0.04 Ha

This site is a steeply sloped site that is hard to access and not used for recreation due to it's steep grade and proximity to traffic.







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# 6: East Keith Rd & Brooksbank Ave, 0.015 Ha

This site is a busy traffic intersection. Desire lines and clear site lines will be maintained.







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# **Fire Hazard Mitigation Plan**

Throughout the pollinator meadow season, staff will work closely with the North Vancouver Fire Department to monitor, assess, and address any potential hazards within the meadows. In the event of a complaint or identified hazard, staff will follow the steps outlined in the Hazard Mitigation Plan, which is organized into three phases.

# PHASE 1 REGULAR MAINTENANCE

# PHASE 2 MITIGATION

## PHASE 3 MOW

#### **MONITOR**

Continue routine park monitoring and manage the meadows following the best practices for the site.

Monitor for potential hazards, such as illegal fires or discarded cigarette butts.

Consult with Fire Department. Move to phase 2 after repeated hazards or as deemed necessary.

# WIDEN MOWN AREAS TO 3M

The perimeter mow strip serves to reduce potential risks to adjacent properties and assets by clearing vegetation around existing structures.

Even during drought conditions, the meadows do not provide significant fuel for fires.

Move to phase 3 after if hazard is not mitigated.

## **OEP ASSESSMENT**

Before any large-scale mowing is carried out, a Qualified Environmental Professional (QEP) must assess the meadow to evaluate the presence of nesting birds.

#### MOW BACK MEADOWS

As a last resort, mow the meadows if deemed necessary. Prior to taking this action, consult with the broader team to evaluate available options.

<sup>\*</sup> This guide was prepared in consultation with City of North Vancouver Fire Department and adapted from the "Naturalized Meadows, Best Management Practices" prepared by the Vancouver Parks Board.