



## **CORPORATE OUTCOMES & INITIATIVES 2022**



We provide a safe and secure community where homes and business are well protected, personal information is secured and the City is prepared to respond to and recover from emergencies and disasters.



A Healthy & Welcoming Community

We provide an inclusive environment where diversity is respected and celebrated. and community members are supported and connected.



**Accessible Community** 

We build and maintain roads, streets, sidewalks and pathways that are well-connected and integrated to enable the safe and efficient movement of people and goods by a variety of modes throughout the City and beyond.



We provide plans, policies, bylaws and the organizational capacity to protect and enhance the look, feel and utility of the community.

- Implement the Community Wildfire Protection Plan
- Implement NVCFD Service Priority Plan outcomes
- Establish Joint Rescue Task Force with RCMP and DNV Fire
- Advance the development of the overall Harry Jerome program
- Deliver a North Shore Poverty Reduction Strategy
- Support expanded child care options
- Complete the Community Wellbeing Strategy
- Complete the construction of the Esplanade Complete Street project
- Complete public engagement and design of the Upper Levels Greenway
- Improve the comfort and safety of all roadway users in priority locations throughout the City
- Complete the **Mobility Strategy**

- Facilitate the 2022 General Local Election
- Continue to update transportation and mobility requirements for new developments
- Complete development process review including targeted bylaw change
- Advance policy actions to support and deliver affordable housing and community amenities

## CITY DEPARTMENTS (LEAD)

Chief Administrative Officer

Clerks

Community & Partner Engagement

Engineering, Parks & Environment

**Finance** 

Fire

Planning & Development

Strategy & Corporate Services

**2022 CORPORATE BUSINESS PLAN** 



We create public spaces that are vibrant and exciting, and give people the opportunity to gather, grow and connect through positive experiences.

- Refine the Open Streets initiative and placemaking activations
- Support the North Shore Neighbourhood House Hub partners to deliver health services and non-profit housing
- Implement new park recreation shelters
- Complete Phase 1 of the Dog Strategy



We protect our environmental assets, address climate change through policies and action, and steadily reduce the impact of municipal operations on the natural environment.

- Support and expand the City's urban forest canopy
- Continue actions to reduce the City's carbon footprint
- Foster communitybased environmental stewardship
- Complete the Envionment & Climate Strategy



We encourage a prosperous and thriving economy by attracting new business and supporting existing businesses.

- Complete and implement the City's **Economic Strategy**
- Support and participate in economic partnerships in the region
- Advance the Shipyards vision and plan

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- **Chief Administrative** Officer
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- Community & Partner Engagement
- Engineering, Parks & Environment
- Finance
- Fire
- Planning & Development
- Strategy & Corporate Services



A Fiscally-Responsible Organization

We are a leader in promoting transparent fiscal sustainability and accountability.

Advance development of a

new financial framework

Establish team to

Implement Asset

provide Business

Partnership support to the organization

Management Strategy

An Open & Engaged Organization

We are actively and consistently engaging our residents and stakeholders using a variety of platforms on City projects, programs, services and infrastructure

- Implement a public engagement framework for all programs and projects
- Continue the modernization of development applications



A Cooperative & Collaborative Organization

We work with a wide range of partners to continually improve the delivery of programs, services and infrastructure within the City.

- Support the North **Shore Connects** Steering Committee and implement priorities
- Expand the work of the CNV Public Safety Committee
- Collaborate on the North Shore Homelessness **Action Initiative**
- Strengthen relationships with local Indigenous Indigenous population



A Dynamic Organization

We are recognized as a top, innovative employer where there is a well-established culture of learning and continuous improvement.

- Expand online City services including CityServe, CityFix and parking permits
- Expand the Gateway desk towards a City-wide client service model
- Develop an Equity, Diversity & Inclusion Framework

communities and urban

**2022 CORPORATE BUSINESS PLAN**