



## Corporate Business Plan 2021 Updates

Outcome/Initiative	Department	Progress to Dec 31, 2021
<b>A Safe &amp; Secure Community</b>		
Complete a Fire Services Master Plan	Fire	2021-2024 Strategic Service Priority Plan completed
Collaborate with NSEM and the other North Shore communities to renew the North Shore Emergency Management Strategy	Fire	NSEM began a strategic plan framework session in December 2021. Working through a multiphase approach starting with an internally focused (NSEM staff) process of identifying mission/vision/values. Phase 2 will be to expand the process to external stakeholders in including executive committee. No timeline on completion as of yet
<b>A Healthy &amp; Welcoming Community</b>		
Commence Phase 2 of the Community Recreation Strategy	SCS	Project Initiation for 2022
Advance the Harry Jerome Community Recreation Centre Redevelopment	SCS	Activities in 2021 included finalization of building design, initiation of offsite works including the relocation of utilities, and the first phase of the Public Art call. Construction is on schedule to begin in mid 2022, and a public communications strategy is under development to support the construction period.
Participate in the North Shore Homelessness Action Project	PlanningDev	Group has been meeting to develop strategies
<b>A Connected &amp; Accessible Community</b>		
Continue to expand active transportation in the City	EPE	1) Completed sidewalk infill on St Andrews, St Patrick's and renewed sidewalk to improve accessibility along Chesterfield. 2) Esplanade Complete Streets is 10% complete. 3) 3 new pedestrian/cyclist controlled crossings devices at key arterials installed
Complete Economic Impact Assessment for Burrard Inlet Rapid Transit	CPE	Completed
Launch the E-bike share pilot program	PlanningDev	First year exceptional uptake by community.
<b>A Functional Community</b>		
Complete the Community Well-Being, Mobility and Environmental Strategies	PlanningDev	Plans nearing completion and slated for Council in Q1 2022
Initiate development process review including targeted bylaw changes	PlanningDev	Consultant on board completion information gathering with internal staff and external stakeholders
Continue implementation of transportation and mobility requirements for new developments	PlanningDev	planning for 2022
<b>A Vibrant Community</b>		
Support the opening of the new Museum of North Vancouver	SCS	Opened December 2021
Expand and improve the Open Streets Initiative and Place-Making Activations	CPE	CPE engagement with business community to explore future of central Lonsdale place making

Initiate the Waterfront Park Master Plan	EPE	Phase 1 Neighbourhood Planning Study delayed until Spring 2022) Phase 2 Park Planning Process Summer 2022
<b>An Environmentally Responsible Community</b>		
Collaborate on a plan to migrate Lonsdale Energy Corporation to renewable energy sources	CAO	For 2022, LEC will replace approximately 17% of its overall conventional natural gas consumption with renewable natural gas, which will result in a significant reduction of Greenhouse Gas Emissions. LEC is working on implementing several low carbon energy sources to its network, including currently pursuing a digital boiler project for commissioning in 2022/23. Other technologies currently being investigated by LEC staff include server/data centre heat recovery; heat recovery from sewage; and heat recovery from ocean water. LEC has engaged with City staff to discuss options, scope and feasibility for all of these initiatives. Management has begun mapping a decarbonization plan and projecting GHG emission reductions based on existing alternative energy sources, the North Shore Waste Water Treatment Plant heat recovery, and implementation of the above technologies.
Implement and expand the Electric Vehicle Strategy	PlanningDev	Bylaw changes complete and new fast chargers installed. Workplace and fleet charging grant implementation underway.
Support and promote the Park Stewards Program	EPE	A full year of park stewardship events delivered in 2021. Total of 21 events, in 8 parks, 386 volunteers, 1,209 hours, and over 2000 trees and shrubs planted.
Update the Green Building Policy for Civic facilities	PlanningDev	Planning for 2022.
<b>A Prosperous Community</b>		
Review and update the City's Economic (Investment) Strategy	CPE	Draft completed; ongoing final engagement and consultation to finalize strategy for early spring.
Support and participate in economic partnerships in the region	CPE	Ongoing. Active member of Invest Vancouver, Economic Partnership North Shore, and active partnerships with key stakeholders.
<b>A Fiscally Responsible Organization</b>		
Implement a new Asset Management Strategy	EPE	Draft Corporate Strategy complete and going to Council in Spring. Service Area Asset Management Plans (Water, Sanitary, Drainage) all in process. Draft plans will be available fall 2022. Pavements are pending.
Improve the integration of the City's business and financial planning processes	Finance	Assessment of the current state completed as part of CFO onboarding. Integration plan to be developed for implementation in 2022.
Review the City's Long-Term Property Tax Strategy	Finance	Development of a Long Term Property Tax Strategy planned to begin following the completion of the City's Economic Development Strategy
<b>An Open &amp; Engaged Organization</b>		
Implement a public engagement framework for all programs and projects	CPE	Present draft strategy to Council. Finalize strategy and roll out internally.
Explore new initiatives for public input related to Council meetings	Clerks	Exploring hybrid (in-person/electronic) Council meetings and Public Hearings.

## A Cooperative &amp; Collaborative Organization

A Cooperative & Collaborative Organization		
Support Metro Vancouver Board's regional management and action plans	CAO	2021 - Information Report - 2021-12-09 - Metro Vancouver Notification of Land Use Designation Amendment Requests from City of Surrey 2021 - Council Report - 2021-11-15 Item 11 City of North Van Response to Metro Vancouver Regional Growth Strategy - Metro 2050 - Presentation by Sav Dhaliwal Jerry Dobrovlny and Heather McNell of Metro Vancouver - Report of Nov 3 2021 2021 - Information Report - 2021-06-21 Presentation Metro Vancouver Regional Growth Strategy Process Update - Information Report of June 9 2021 2021 - Information Report - 2021-01-05 - Amending Metro Vancouver 2040 to Re-Designate Regional Park Lands to Conservation and Recreation 2020 - Council Report - 2020-12-07 Item 12 Metro Vancouver Regional Industrial Lands Strategy - Report of November 25, 2020 2021 – Confidential Report - Finance update on WWTP
Support the implementation of the RCMP, NSEM, NVCL and NVRC Strategic and Corporate Plans	CAO	Strategic plan of NVCL was updated by their board in 2021. NSEM created a new "Active Threat Plan" for CNV as well as worked on updating its governance model, The North Van RCMP presented its strategic plan to Council in 2021.
Strengthen relationships with local Indigenous communities and our urban Indigenous population	CAO	Established regular liaison meeting with Squamish Nation. Secured cross-jurisdictional grant which include 3 municipalities, 2 Nations, City Library, and Lookout Shelter. Council held inaugural meeting with Tsleil Waututh Nation in December. Engineering implemented chance find procedure for issues related to heritage and areas of First Nation importance
Support the NXSTPP Steering Committee and implement 2021 priorities	PlanningDev	Launched NS Connects branding; NS transit expansion included in T2050; advocacy for Translink investment plan underway
A Dynamic Organization		
Review and update City's Human Resources Policies and Strategies	SCS	Policy review to be initiated in collaboration with the City's Equity, Diversity & Inclusion Framework development
Expand online City services including CityServe, CityFix and CityView	SCS	Improvements to the City's client facing services underway as part of the Business Transformation initiatives funded from the BC Restart Plan
Review and update City's Training, Education and Development Program	SCS	