

Where does the water go?

In our rainy city, anything dumped outside enters our storm drains and flows in to our creeks and ocean, harming fish, birds and humans. Help us keep pollutants out of the stormwater!

REDUCE YOUR POLLUTANT - SPILLS & STORAGE

Maintain a clean and tidy storage area.

- Never hose a spill down the storm drain.
- Promptly clean up leaks on hard surfaces such as driveways and sidewalks.
- Report all spills into storm drains to Emergency Management BC at **1.800.663.3456**.



NINE BILLION LITRES PER YEAR

Is the amount of potable water the City delivers yearly to more than 50,000 residents and 500 industrial, institutional and business customers, using 129 km of pipe.

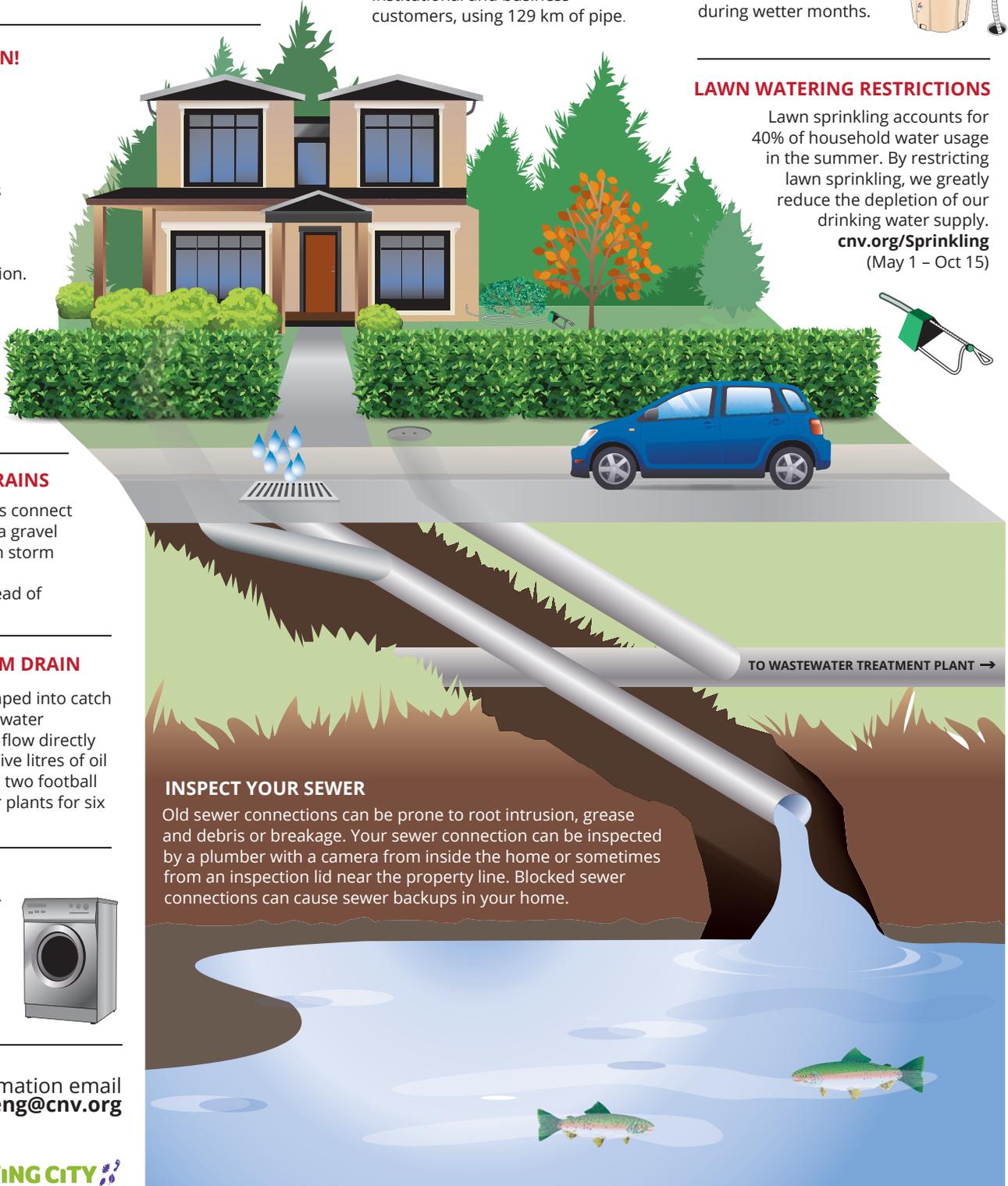
WATER CONSERVATION AT HOME

Rain barrels are a "double-duty" item that can be used to collect and distribute water during dry summer months, and manage and reduce the impact of our rainwater during wetter months.



NOT DOWN THE DRAIN!

- Hazardous waste must be disposed of at a hazardous waste facility.
 - Read labels for disposal instructions.
- Many hazardous products (such as paint) can be recycled at the Recycling Drop-off Area at the North Shore Transfer Station. cnv.org/RecyclingDepot



LAWN WATERING RESTRICTIONS

Lawn sprinkling accounts for 40% of household water usage in the summer. By restricting lawn sprinkling, we greatly reduce the depletion of our drinking water supply. cnv.org/Sprinkling (May 1 - Oct 15)



KNOW YOUR STORM DRAINS

- Rinse indoors where drains connect to a sanitary sewer, or on a gravel or grassed area away from storm drains.
- Sweep outdoor areas instead of hosing down.

JUST RAIN IN THE STORM DRAIN

Oil and other materials dumped into catch basins don't go to the wastewater treatment plant but instead flow directly into creeks and the ocean. Five litres of oil can create a slick as large as two football fields and persist on mud or plants for six months or more.

APPLIANCE REBATES

The City of North Vancouver participates with BC Hydro on an appliance rebate program in April and October. cnv.org/Water



INSPECT YOUR SEWER

Old sewer connections can be prone to root intrusion, grease and debris or breakage. Your sewer connection can be inspected by a plumber with a camera from inside the home or sometimes from an inspection lid near the property line. Blocked sewer connections can cause sewer backups in your home.

For more information email eng@cnv.org